Connect To Brown's RemoteApp Service on Windows
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Brown's RemoteApp service allows members of the Brown community to access applications virtually without having to fully install them on the computer.

There are two methods of connecting to RemoteApps:

- **Recommended Method: Connect via the Control Panel and Start Menu**
- **Alternate Method: Connect via the Web** (useful if you're not on your own computer)

After you've connected, check out our [Tips for Using RemoteApps](#).

**Recommended Method: Connection via Control Panel and Start Menu**
If you regularly use the same computer to connect to your RemoteApp sessions, you can add a direct connection from your operating system's Control Panel.

1. Open your Windows Control Panel, switch to Icon View, and open "Remote Apps and Desktop Connections."

2. At the left side of the Window, click "Set up a new connection with RemoteApp and Desktop Connections." (For Windows 8 users, this will read "Access Remote Apps and Desktops.")

3. Fill in the address "https://remoteapp.brown.edu/RDWeb/Feed/webfeed.aspx" and click Next.
4. When you see the "Ready to set up the connection" dialog, Click Next.

   If your computer is in Brown's Active Directory (most Brown-owned computers), login
   with your Brown user id and password. If your computer is not in Active Directory
   (most personal computers), you'll need to preface your login using "ad\" (as shown):

6. Return to the "Setup Connection" dialog and click Finish.
This will add a folder to your Windows 7 Start Menu (Remote Apps -> Brown Remote Apps) or your Windows 8 Start screen (Brown RemoteApps). When you want to launch a RemoteApp, you can use these shortcuts.

If you are using a Windows computer in the CIS Public Computing Labs, your Brown RemoteApp shortcuts will be already available on the start screen for you.

**Connecting via the Web**

If you are connecting from a computer that you do not use regularly, a connection via the web will be a better choice for you.

1. Go to [https://remoteapp.brown.edu](https://remoteapp.brown.edu)

2. Log in with your Brown username and password.

3. Once authenticated, you will see the RemoteApps for which you are eligible.

4. Double-click the application you'd like to use. (You may see a security warning when the app launches. Click the checkbox to opt out of future security warnings.)

5. Depending on your browser, you will either download, or immediately launch an application-specific "rdp" file.

6. You will be asked to log in with your Brown username and password again.

7. Open the file, and your RemoteApp application will launch.

8. Your application will start, and you can use it in a similar fashion as if it was installed
After you've connected, check out our tips for Using RemoteApps (below).

**Using Brown's RemoteApps**

- Even though the application looks as if it's running locally on your computer, the application is actually running remotely on a computer in Brown's datacenter. This enables us to keep the application up-to-date and conserve computing resources when they are not in use.

- The "My Documents" in the RemoteApp service ties in to the Documents folder in your Brown Network Home Folder. So, you can save information between sessions, and copy and paste files into your Documents folder when needed. If you'd like to access this folder outside the RemoteApps, see our article [Connecting to your Network Home Folder](#).

- If you leave your RemoteApp open for more than an hour without mouse or keyboard input, you may be logged out. However, if you have a short disconnection, you will be able to pick up right where you were - even if you switch computers.