



BROWN CIS IT Service Center

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Zoom integrations :What is already approved, and why we cannot approve more at this time

Gena Burke - 2020-08-31 - 0 Comments - in Zoom Web Conferencing

As you may know, Zoom is our main means of realtime teaching, learning, and collaboration across all of Brown. While we feel very confident that Zoom continues to focus well on security and transparency, we also acknowledge that Zoom carries all the sensitive information about who at Brown is talking together, and what they're talking about. Zoom is literally the carrier for almost every conversation we have as a University, and it has direct access to our identities, associations with each other, our meeting topics, and our conversation content. While we have a very good relationship with Zoom, we do not have the same level of partnership with third party services and their Zoom integrations.

In due diligence to protecting the Brown community from risky third party data collection, where we have no support or contractual agreement, we are only allowing Zoom integrations with existing Brown-supported services at this time. We do not have the resources to vet and approve any other integrations for now.

At this time these integrations have been approved for Zoom and you can use them as needed:

- Google Calendar
- Google Apps
- Canvas
- Calendly
- Hangouts Chat
- Microsoft Teams
- Opsgenie
- Slack
- Zapier

We have added your request for an additional integration to our backlog for consideration, but we will not be able to approve it until an indefinite point in the future when we have more ability to review security concerns. For now, please work with your own IT support (IT

Support Consultant/ITSC or Department Computing Coordinator/DCC) to use Zoom and our supported integrations effectively.

Thank you for your understanding! Please let us know if you have any further comments or questions.