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Zoom Displaying Participant Name Incorrectly Solution carlos taveras - 2018-12-19 - Comments (0) - Zoom Web Conferencing

If your contact name has appeared like either of the pictures below, here are the steps to correct the error.

~	Participants (1)		Meeting ID Host Email	
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			<b>Q</b> Search participants	
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## 1. Click on Finder

2. Move the cursor to the top of the screen to find the **Go** button



## 3. Click Go, and choose Go To Folder

Go	Window Help	
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Fo	rward	<b>#</b> ]
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4. Enter this string: ~/Library/Application Support/zoom.us/

Go to Folder	
Go to the folder:	
~/Library/Application Support/zoom.us/	~
Cancel	Go

5. Find the **data folder**, right click it and delete it. A new database folder will be created upon a fresh login.

