

Windows 8.1 (with current updates) - What Works?

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CIS continues to recommend that Windows users perform a fresh install of Windows 8.1 rather than an upgrade. For those who are already using Windows 8.1, we recommend you apply current Windows updates as they become available from Microsoft.

The IT Service Center will provide limited assistance with software and services running on Windows 8.1.

Known Issues

CIS is not aware of any issues with Windows 8.1 that do not have a work-around described on the table below. If new issues arise as we continue testing Brown's software and services, updates will be provided on this page.

Compatibility Table

The table below describes software and services that were tested on Windows 8.1 (with current updates):

- An "X" in the column titled "Works As Is" requires no special consideration to install, run or uninstall the software.
- An "X" in the "Exceptions" column means the software may be able to run with some user intervention. Notes for exceptions will appear in the "Comments" column.
- An "X" in the "Does Not Work" column means the software is not compatible with Windows 8.1.

Please note that all functions of applications may not have been tested. Testing of operating system

updates are ongoing. Please report any functionality issues to the [IT Service Center](#).

Software

Name	Works AS IS	Exceptions	Does NOT work	Comments
7-Zip	X			
Acrobat Pro XI	X			

Acrobat Reader 11	X		
Adobe Reader Plug-in	X		
After Effects CC	X		
ArcGIS 10.2		X	Microsoft Visual C++ 2010 x86 and x64 files may need to be installed.
Bridge CC	X		
Cisco Jabber Video for Telepresence		X	Graphics driver updates may be required
ChemBioDraw Ultra (current)	X		
Cyberduck	X		
Dreamweaver CC	X		
Echo360 Personal Capture 5.4	X		
Edge Animate CC	X		
EndNote X7	X		
Excel (2013)	X		
Excel Viewer	X		
FileMaker Pro 13	X		
FileMaker Pro 13 Advanced	X		
Firefox ESR	X		
Fireworks CS6	X		
Flash CS6	X		
Flash Player	X		
Flash Pro CC	X		
Forefront Endpoint Protection	X		

Foxit Reader	X		
Google Chrome	X		
Identity Finder 6.2	X		
Illustrator CC	X		
InCopy CC	X		
InDesign CC	X		
iTunes (current)	X		
Java Client		X	You may need to change the security settings in your browser to run the plug-in.
JMP Academic Suite 11.2	X		
Kaleidagraph	X		
KEdit	X		
KeyAccess 7.2.0.3	X		
LabVIEW 2013	X		
Lightroom CC	X		
Logger Pro 3.7	X		
LyX	X		
Mainframe Access - x3270		X	Microsoft Visual C++ 2008 Redistributables may need to be installed.
Maple 18	X		
Mathematica 10	X		
Matlab r2014b	X		
Media Encoder CC	X		
Microsoft Office 2013	X		

Microsoft Security Essentials			X	Not needed. Windows Defender is built into the operating system.
MikTeX	X			
Muse CC	X			
NAG ASLI Software Suite		X		Unsupported by the vendor.
NVivo 10	X			
OpenOffice 4.0.1	X			
Opera (current)	X			
PCTeX 6	X			
Photoshop CC	X			
Powerpoint (2013)	X			
Powerpoint Viewer	X			
Prelude CC	X			
Premier Pro CC	X			
Printing - Canon ImageRunners	X			Most drivers work.
PuTTY SSH	X			
QuickTime Player	X			
RealPlayer SP	X			
Respondus LockDown Browser	X			
Shockwave Player	X			
Sibelius 7	X			
Sigmaplot 11	X			
SPSS 22	X			
S-Plus	X			
SpeedGrade CC	X			

Stat/Transfer	X	
Stata SE 13	X	
Tableau Desktop	X	
Tecplot 2013	X	
Visual Studio (current)	X	
VPN - F5 Desktop Client	X	
Windows Defender	X	Part of operating system.
WinSCP	X	
Wolfram Alpha Pro	X	
Word (2013)	X	
Word Viewer	X	
Xming	X	
Zip Genius/Zip Opener	X	

Services

Name	Works AS IS	Exceptions	Does NOT work	Comments
Banner (INB)	X			Internet Explorer v. 11 is uncertified by the vendor. No failures reported during testing.
Banner (Self-Service)	X			
Brown-Guest	X			
Canvas	X			
CIS TeamViewer QuickSupport v. 8	X			
Coeus Premium	X			
Coeus Lite	X			

Cognos		X	When running a PDF report containing drill through targets—the source report blanks out.
COI	X		
courses.brown.edu		X	Google Chrome or Firefox are recommended browsers
Dept. File Services (webfiles.brown.edu)	X		
Dept. File Services (files.brown.edu\dfs)	X		
Fileway	X		
Gmail	X		
Healthquest	X		
IPTV	X		
Kronos	X		
MyAccount	X		
MyConnection (www.brown.edu/myconnection)	X		
PAWPrints (Pharos) Printing	X		
RemedyWeb	X		
Shibboleth	X		
SSL VPN	X		
Wifi.brown.edu (Brown SSID)	X		
Wireless Connectivity	X		
Workday	X		