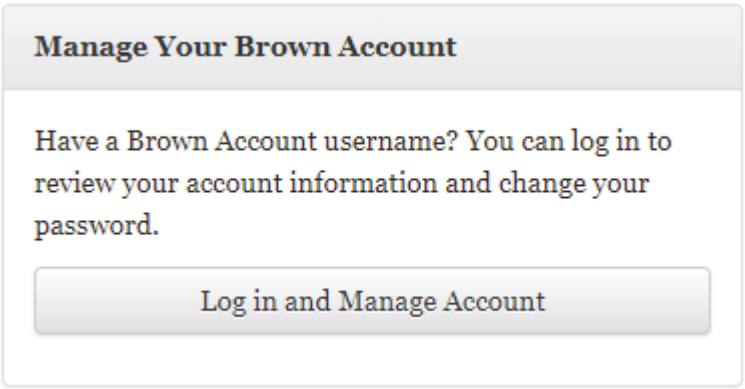
User Roaming Profile Reset

mary salvas - 2020-05-04 - Comments (0) - Computing Labs

If you are instructed by IT staff to reset your roaming profile, follow the steps below. This may help you access the service if your profile has grown too large or has become corrupt.

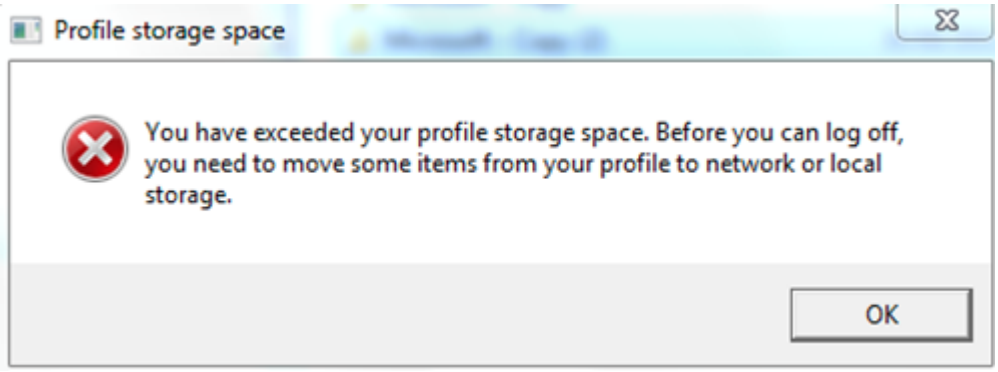
This button will delete your Roaming Profile for Brown's RemoteApp service. It will delete your application settings and custom configurations from RemoteApps that you have used, so some configurations may be lost and require reset. Only reset your profile if directed by IT staff.

1. Go to: https://myaccount.brown.edu/
2. Select option “Log in and Manage Account”



3. Log in using your Brown credentials
4. Select “Roaming Profile” on the left
5. Click “Delete” to delete your roaming profile
6. Click “OK” to continue

This process will delete your roaming profile data and should eliminate errors such as:


Profile storage space
You have exceeded your profile storage space. Before you can log off, you need to move some items from your profile to network or local storage.
OK