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Use Rosetta Stone on a Mobile Device

Stephanie Obodda - 2022-10-04 - Comments (0) - Rosetta Stone

Troubleshoot Rosetta Stone on Mobile here.

Prerequisite

Before downloading the mobile app, you **must** log into Rosetta Stone first in a browser and select your language at least once. For more detailed instructions for accessing the website, see our knowledge article <u>Get Started with Rosetta Stone</u>

To use Rosetta Stone on your mobile device, you must first have the app installed on your device. You can search for the app "Rosetta Stone" in your app store or click the links below:



Once the app is installed:

- To access Roessta Stone, go here: http://rosettastone.brown.edu
- Additional Alumni information on how to access here: https://brunonia.brown.edu/alumni/services/info/rosetta-stone

How to

- Open a browser (ex. Safari, Chrome) on your mobile device and visit the appropriate link listed above.
- 2. Click the "Launch Rosetta Stone® Foundations" link to launch the app.
- 3. Select your **course** and start learning.

If you leave the Rosetta Stone app, you will have to revisit the link above to re-estabilish your account within the app.

Known Issues and Notes

The log in system will time out after specific periods of time. It will ask you for a username and password to reauthenticate. However, because we are using Brown's Single Sign On (SSO) system, your Brown password will not work with the Rosetta Stone app's prompts. If you face a session timeout, you will need to log in again by visiting the link in Step 1 that corresponds to your Brown affiliation.

The "Change Password" link in the app will not work because we are using Brown's Single Sign On (SSO) system. If you want to change the password for your Brown username, you can do so at myaccount.brown.edu.

Related Content

• Get Started with Rosetta Stone