

Updating Operating Systems

Pedro Tejeda - 2024-03-06 - Comments (0) - Desktop Computing and Printing

Mac

Brown supported Operating Systems

Apple provides security updates for their three most current versions of their operating systems.

- macOS Sonoma 14
- macOS Ventura 13
- macOS Monterey 12

Check your version of macOS

From the Apple menu in the upper-left corner of your screen, choose About This Mac. The window that opens might look different from the example shown here, but it always includes the macOS name followed by its version number.



We recommend updating to the latest version that your device can support. You can upgrade your device by running software updates.

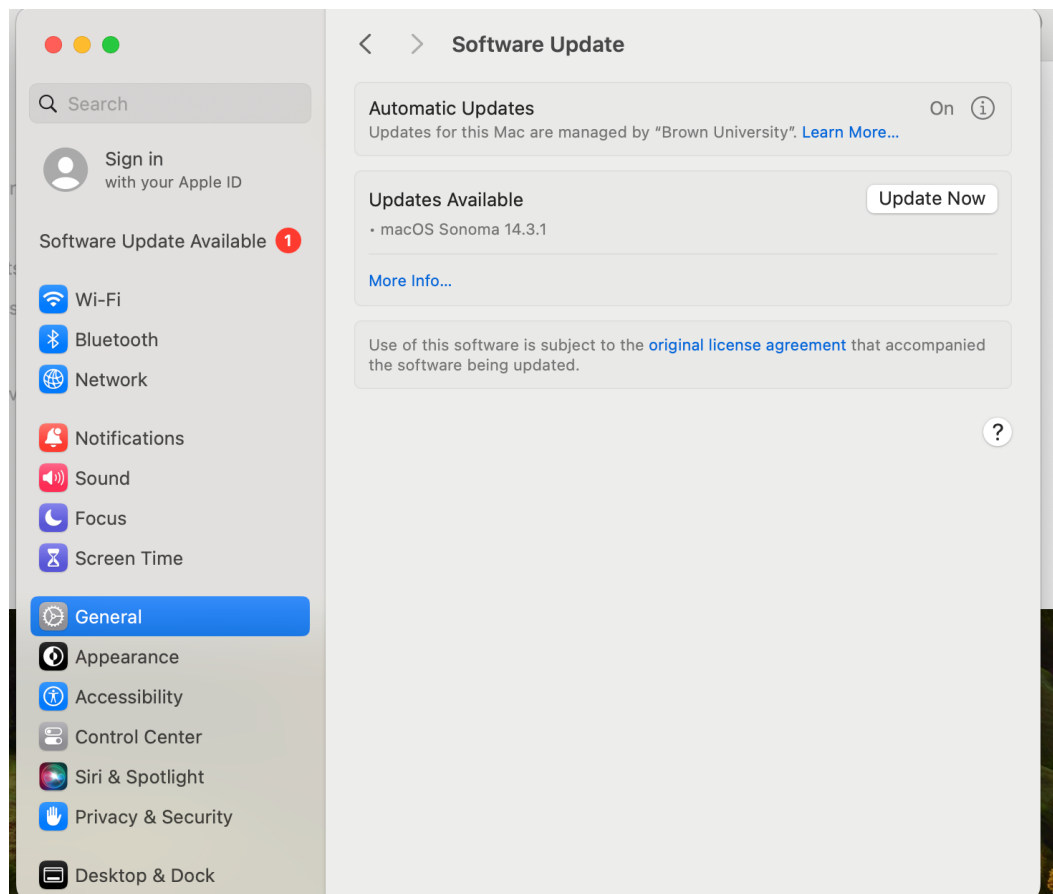
Running Software Updates

Mac devices will have software updates made available to them after a delayed period of

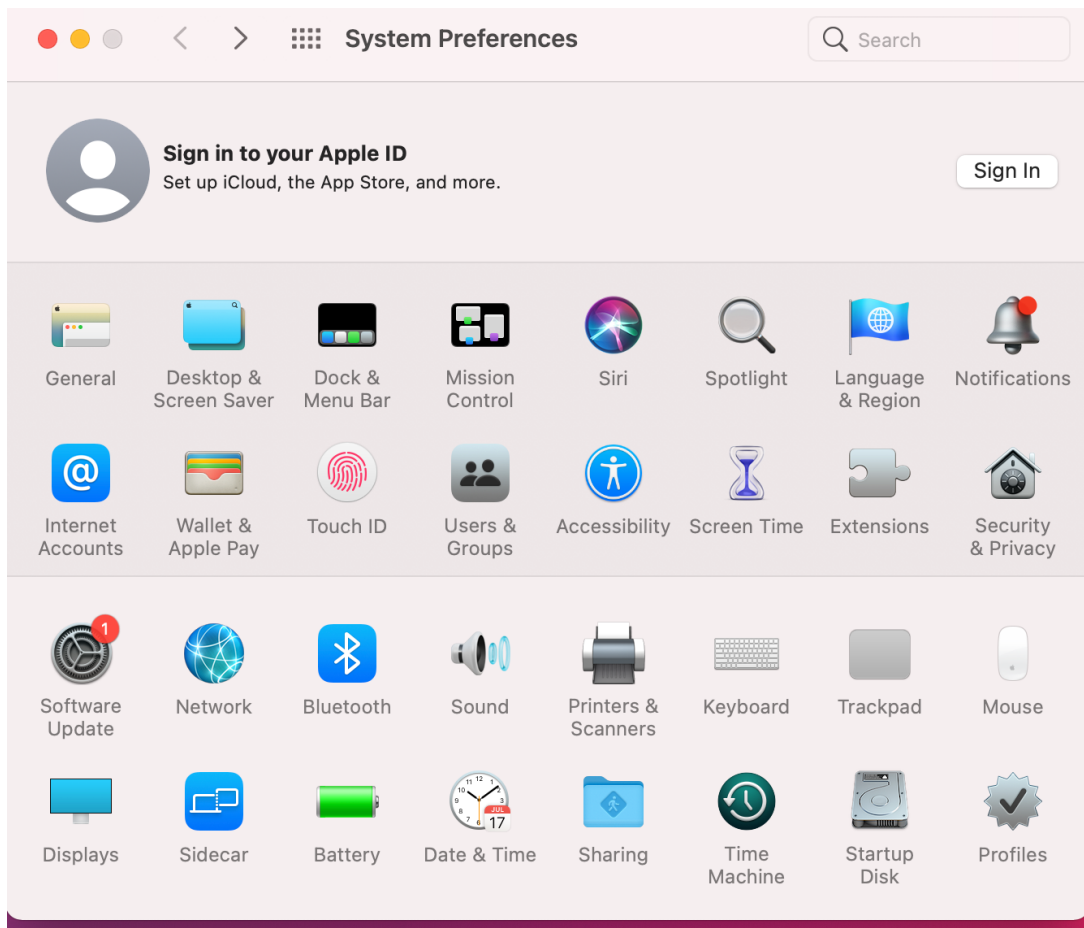
time, 14 days for minor updates (such as macOS Ventura 13.5 to macOS Ventura 13.6.) and 90 days for major updates (such as macOS Ventura 13 to macOS Sonoma 14). Updates are not installed automatically and must be initiated by the user.

Run Software Update on macOS

- From the Apple menu in the corner of your screen, choose System Settings. Click General in the sidebar of the window that opens, then click Software Update on the right.



- If you don't have System Settings in the Apple menu, choose System Preferences instead. Then click Software Update in the window that opens.



- If new software is available for your Mac, click the button to Update or Upgrade.
- If new software is not available for your Mac, Software Update says that your Mac is up to date.

Unsupported Mac OS

If after running software updates, your Brown-Owned apple device can not be upgraded to a supported operating system, please reach out to your ITSC/DCC for assistance.

Windows

Brown supported Operating Systems

Windows provides security updates for the following operating systems.

- Windows 11
- Windows 10

Check your version of Microsoft Windows

Select Start > Settings > System > About .

Under Windows specifications, check which edition and version of Windows your device is running.

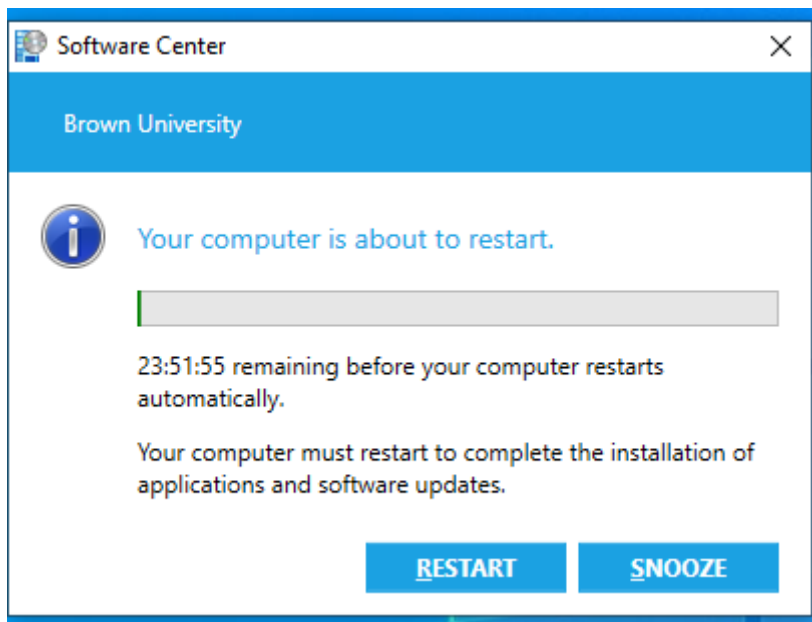
Windows specifications

Edition	Windows 10 Pro
Version	22H2
Installed on	11/9/2023
OS build	19045.3930

Running Software Updates

Windows updates will be made available in the second half of the calendar month to Brown-owned Windows machines that receive their security configurations directly from management systems. These machines will automatically start their patching process and you should reboot your computer as soon as possible after the patching is complete.

If you do not upgrade by the end of the business on the sixth day after patching is made available, your computer will prompt to restart to complete the installation. You will have 24 hours to do so.



Unsupported Windows OS

If you are running an older version of Windows, please reach out to your ITSC/DCC for assistance.