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## Troubleshooting Planon in Firefox

Kyle Oliveira - 2023-03-06 - Comments (0) - Hotel Workspaces

Currently, there's an issue when attempting to access Planon in Firefox when using the Brown URL: <https://planon.brown.edu>.

Workarounds

### **Use another browser**

No other major browsers have been reported with having an issue with the Planon website (e.g. Chrome, Safari, Edge, etc.).

### **Use the unbranded URL**

You can also bookmark the following URL which should allow the site to render in Firefox.

- <https://brown-prod.planoncloud.com/>