



Knowledgebase > Desktop Computing and Printing > Hotel Workspaces > Troubleshooting
Planon in Firefox

Troubleshooting Planon in Firefox

Kyle Oliveira - 2023-03-06 - Comments (0) - Hotel Workspaces

Currently, there's an issue when attempting to access Planon in Firefox when using the Brown URL: <https://planon.brown.edu>.

Workarounds

Use another browser

No other major browsers have been reported with having an issue with the Planon website (e.g. Chrome, Safari, Edge, etc.).

Use the unbranded URL

You can also bookmark the following URL which should allow the site to render in Firefox.

- <https://brown-prod.planoncloud.com/>