



Teaching and Learning Tools Support

Timberley Barber - 2026-04-28 - Comments (0) - Teaching Learning and Research

Tool	Used for...	Brown Support Contact	Documentation	Notes
Banner	<ul style="list-style-type: none"> * Official system of record * Final grades / Transcripts * Course Email Lists 	<i>Faculty & Student Support:</i> registrar@brown.edu help@brown.edu	Banner for Faculty Banner for Staff Banner for Students	
Courses@Brown (CAB)	<ul style="list-style-type: none"> * Course search * Student registrations * Instructor management of overrides 	<i>Faculty & Student Support:</i> registrar@brown.edu help@brown.edu	Courses@Brown Guides	
CourseTools	<ul style="list-style-type: none"> * Upload syllabi (to appear in CAB) * Request course related tools like Canvas 	<i>Faculty Support:</i> dld@brown.edu	CourseTools.brown.edu Guides	If your courses are not listed in CourseTools, then you will need to contact your departmental course offering builder or the registrar's office
Google Sites	<ul style="list-style-type: none"> * Website content 	<i>Faculty & Student Support:</i> help@brown.edu <i>Additional Faculty Support:</i> dld@brown.edu (academic use cases only)	Google Sites Help Guides	
Qualtrics	<ul style="list-style-type: none"> * Surveys 	<i>Faculty & Student Support:</i> help@brown.edu Contact Qualtrics Support	Qualtrics Guide	

Canvas & Integrated Tools

Canvas	<ul style="list-style-type: none"> * Share course materials * Communicate with students * Assign/Collect student work 	<i>Faculty & Student Support:</i> 24/7 Support: support@instructure.com (or click Help within Canvas) <i>Additional Faculty Support:</i> dld@brown.edu	Canvas Guides (Brown) Canvas Vendor Guides	
Atomic Search / Atomic Journals	<ul style="list-style-type: none"> * Atomic Search: tool for faculty to search their Canvas course content * Atomic Journals: student journaling application 	<i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@atomicjolt.com	Atomic Search Guides Atomic Journals Guides	
Brown LibGuides	<ul style="list-style-type: none"> * Hosting content that is curated/managed by librarians 	<i>Faculty Support:</i> Adding to Canvas: dld@brown.edu Managing/Editing Content: libweb@brown.edu		Access Brown LibGuides
Course Feedback (Watermark; formerly EvaluationKit)	<ul style="list-style-type: none"> * End of term course evaluation surveys 	<i>Faculty & Student Support:</i> Technical Support: help@brown.edu Other Questions: course_feedback@brown.edu	Watermark Instructor Guides (vendor)	
Course Reserves	<ul style="list-style-type: none"> * Collecting, managing, and serving reserves content provided through the library 	<i>Faculty & Student Support:</i> rock-reserves@brown.edu	Course Reserves Guide	

Ed Discussion	<ul style="list-style-type: none"> * Asynchronous discussions * Additional functionality for running coding language snippets * Image annotation, LaTeX, and anonymous capabilities 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@edstem.org</p>	Ed Discussion Guide	
ExamSoft	<ul style="list-style-type: none"> * Online exams for Med Students 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: Contact ExamSoft Support</p>	Exam Makers Exam Takers	Available only to Alpert Med School courses
GoReact	<ul style="list-style-type: none"> * Online video annotations 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@goreact.com</p>	GoReact Guide	Limited license availability
Gradescope	<ul style="list-style-type: none"> * Online assignments & exams with advance rubric scoring * Ideal for large courses with many graders 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: help@gradescope.com</p>	Gradescope Guides	
Harmonize	<ul style="list-style-type: none"> * Asynchronous discussions * Additional functionality for milestone dates/grade and automated grading options 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@harmonizelearning.com</p>	Harmonize Guides	
Hypothesis	<ul style="list-style-type: none"> * Social annotation tool * Can be used on external content as well as content store in Canvas Files. 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@hypothes.is</p>	Hypothesis Guides	
ISEEK	<ul style="list-style-type: none"> * Advanced search tool used by Alpert Medical School to find and track curriculum objectives 	<p><i>Faculty Support:</i> dld@brown.edu</p>		Med School only
Media Library (Panopto)	<ul style="list-style-type: none"> * Audio/Video streaming service * Lecture capture * Video content creation * Providing online movie course reserves (along with the Course Reserves tool) 	<p><i>Faculty & Student Support:</i> media_services@brown.edu</p>	Media Library / Lecture Capture Guides	
NameCoach	<ul style="list-style-type: none"> * Providing name pronunciation via voice recording * Provide preferred pronouns 	<p>For events and non-Canvas uses: help@brown.edu Canvas integration only: <i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: Contact NameCoach Support</p>	NameCoach Guides	
Peerceptiv	<ul style="list-style-type: none"> * Peer-to-peer feedback tool * Peer grading via instructor provided rubrics 	<p><i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: Contact Peerceptiv Support / support@peerceptiv.com</p>	Peerceptiv Vendor Guides	Tool retiring after Spring 2026
Slack	<ul style="list-style-type: none"> * Messaging app * Course and/or small group discussions 	<p><i>Faculty & Student Support:</i> help@brown.edu <i>Faculty Support for enabling Slack in Canvas:</i> dld@brown.edu</p>	Brown University Slack Guides Slack Course Workspaces Guides Slack Vendor Guides	AS OF FALL 2023 - Slack is only accessible to academic courses via the Canvas / Slack integration.

TopHat	* Polling * Course/Lecture material sharing * Quizzing/Assignments	<i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: support@tophat.com	TopHat Guide
Turnitin	* Student submission similarity checker used via Canvas Assignments	<i>Faculty Support:</i> dld@brown.edu <i>Faculty & Student Support:</i> Vendor: Contact Turnitin Support	Turnitin Guide
Zoom	* Video communications * Meetings & synchronous lectures * Recording lectures	<i>Faculty & Student Support:</i> media_services@brown.edu <i>Faculty Support for enabling Zoom in Canvas:</i> dld@brown.edu	Zoom Guide

Publisher Content

Cengage Learning MindLinks	* Interacting with Cengage publisher content	<i>Faculty & Student Support:</i> Contact Cengage Support	Faculty: Please work with the Brown University Bookstore (textbooks@brown.edu) before contacting a publisher or setting up content.
Macmillan Learning	* Interacting with Macmillan publisher content	<i>Faculty & Student Support:</i> customer.success@macmillan.com	
McGraw-Hill Connect	* Interacting with McGraw-Hill publisher content	<i>Faculty & Student Support:</i> Contact McGraw-Hill Support	
Pearson	* Interacting with Pearson publisher content	<i>Faculty & Student Support:</i> Contact Pearson Support	
RedShelf	* Accessing digital textbooks	<i>Faculty & Student Support:</i> Contact RedShelf Support	
W.W. Norton	* Interacting with W.W. Norton publisher content	<i>Faculty & Student Support:</i> Contact W.W. Norton Support	

Other

Authentication or Brown ID access problems	help@brown.edu	
Hardware / Computer Support	help@brown.edu	
Software Support (Including but not limited to Microsoft & Adobe products)	help@brown.edu	Software Catalog