Knowledgebase > Business Systems > Tableau > Tableau Desktop Installation Instructions

Tableau Desktop Installation Instructions

Tuesday Mueller-Harder - 2023-12-20 - Comments (0) - Tableau

Introduction

Licensed users can follow the instructions below to download and install Tableau Desktop on up to 2 machines.

Need a license? Request a Tableau Desktop license or learn more about Tableau at Brown.

Brown-owned computers

Windows

To install on a Brown-owned Windows computer:

1. From the software catalog, download Tableau Desktop for Windows .
2. Right-click the downloaded file, and then select **Run as Administrator**. If you do not have administrator permission on your computer, please see your IT Support Consultant for help with installation.
3. Accept the license terms and click **Install**.
4. Click **Finish**.
5. If you are installing for the first time, click **Activate with a product key**, and then enter your product key.
   (If you are upgrading, the software should pick up your existing license key.)
6. Uninstall older versions of Tableau Desktop.

MacOS

To install on a Brown-owned macOS computer, follow the steps below OR install from the Self Service app.

1. From the software catalog, download Tableau Desktop for MacOS.
2. Double-click on the downloaded file to start the installer.
   If the installer "cannot be opened because Apple cannot check it for malicious software," then follow these additional steps:
     a.) Open the pull down from your Apple icon > System Preferences > Security & Privacy > General
     b.) Click **Allow** for Tableau to be installed, and then proceed to the next step.
3. Accept default install options.
4. Click close when the installation is complete.
5. If you are installing for the first time, click **Activate with a product key**, and then enter your product key.
   (If you are upgrading, the software should pick up your existing license key.)

6. Uninstall older versions of Tableau Desktop.

Personal computers

To install on a personally-owned computer:

1. In the Software Catalog, look up the current Tableau Desktop version number.
2.   Download and install the same version number from Tableau's website.
    This will ensure you are using a version compatible with Tableau Server. Be mindful
    to maintain the same version as Tableau Server.