



BROWN CIS IT Service Center

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Supported Operating Systems for Windows

Stephanie Obodda - 2017-02-08 - [0 Comments](#) - in [Windows and PC Computers](#)

CIS provides support for the versions of Microsoft Windows described here. If you have a Brown-owned computer, consult with your IT Support Professional before upgrading your Windows Operating System.

Windows 10

CIS will strive to develop in-depth knowledge about Windows 10 and pursue solutions to problems with using Windows 10 at Brown. Additionally, CIS will provide training based on need, through courses, online tutorials, or cooperative arrangements with departments. Support includes information on how to connect your Windows 10 computer to the Brown Network and technical assistance with supported applications running under Windows 10.

Departmental users should consult their IT Support Professional prior to installing Windows 10 or if you have plans for a multi-user Windows 10 computer. CIS strongly recommends Windows 10 Enterprise version.

For a complete list of software and services that have been tested on Windows 10, refer to the "[Windows 10 - What Works?](#)" page.

Windows 8.1

Windows 8.1 is not recommended. Departmental computers should be deployed with Windows 10.

Windows 7

CIS will provide best efforts support of the Windows 7 Operating System and pursue solutions to problems with using Windows 7 at Brown.

Windows 7 will no longer be supported by Microsoft and most other software vendors as of January 14, 2020. Windows 7 is not recommended for Department use. Departmental computers should be deployed with Windows 10.

Windows XP

[Microsoft ended Windows XP support on April 8, 2014](#). If your computer hardware supports Windows 7 or later, we recommend you upgrade to a more advanced operating system due to security concerns with the XP operating system.

Best Effort Support of Windows features:

- Support of Operating systems in languages other than English is limited.

CIS cannot assist with Windows File and Print Sharing configuration or operation.

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