



# BROWN

## CIS IT Service Center

Portal > Knowledgebase > Troubleshooting > Network Issues > Slow/Spotty Network performance

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### Slow/Spotty Network performance

Rick - 2018-08-03 - 0 Comments - in Network Issues

If you are seeing spotty performance while on the Brown wireless network please try the following

trouble shooting steps

1. Reboot your device
2. Clear Cookies and Cache in your Browser
3. Run a speed test (go to google and search for speed test. Use the first result)
4. Does issue occur when performing a specific task (playing a game, streaming a movie) or is it consistent no matter what task is performed
5. Update/reinstall drivers on NIC
6. If the issue is on the wireless Brown network reinstall the profile via Cloudpath (<https://wifi.brown.edu/>)

Tags

Network