



Signing out of Office 2016/2019

Kyle Oliveira - 2022-03-01 - Comments (0) - Microsoft Office

Office add-ins cannot be installed when you're signed in to Office with your Brown Microsoft account. As long as your add-in does not require access to your Brown Microsoft account, you can follow these steps to sign out of Office before adding the add-in.

1. First, make sure that all Word files are closed and the application is fully exited. Once you confirm this, open Word again.
2. When it's open, create an empty file.
3. Click on **File** (top-left) and then click on **Account** (left-hand side, towards the bottom).
4. You should see your account signed in (in the format of [username@ad.brown.edu](#)). Click on **Sign out** then click **Yes** at the prompt.
5. Close Word out completely.
6. Attempt to install the add-in again.