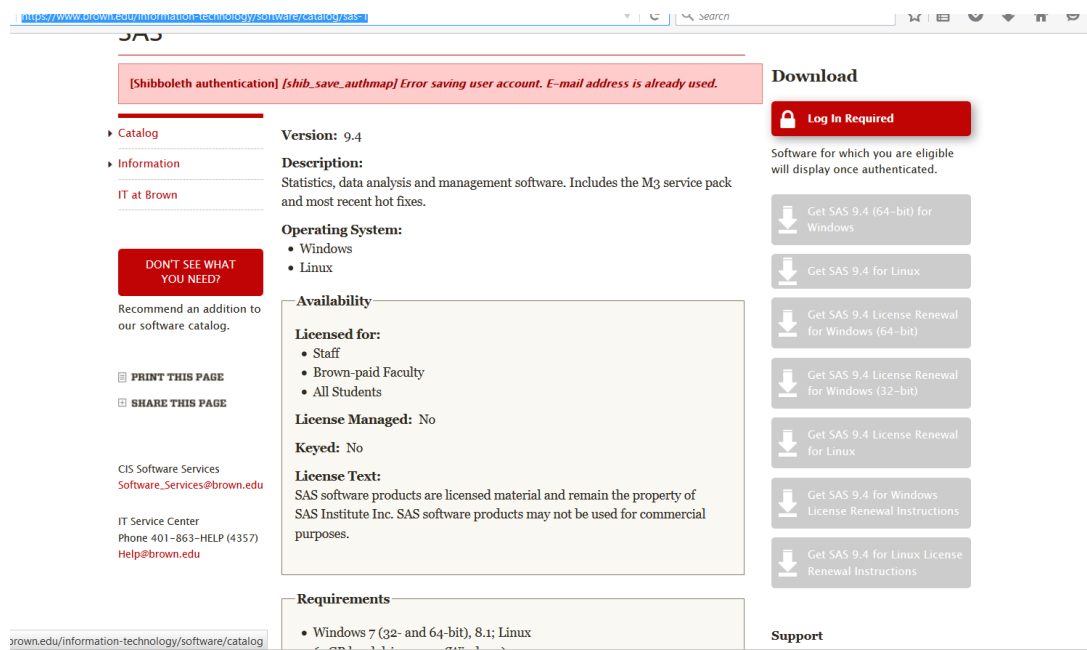


Shibboleth Authentication Issues through Software.brown.edu

michael roias - 2016-06-23 - Comments (0) - Installation Instructions

When receiving any of the following error's when attempting to download software through software.brown.edu, this is a **Drupal** error and **has** to be brought to the attention of the **Web Services** team. Make sure to include all relevant user information for the affected party.



The screenshot shows a web browser window displaying the SAS software page on Software.brown.edu. At the top, a red error message states: "[Shibboleth authentication] [shib_save_authmap] Error saving user account. E-mail address is already used." Below this, the page is divided into several sections. On the left, there is a navigation menu with links for "Catalog", "Information", and "IT at Brown". Below the menu is a red button labeled "DON'T SEE WHAT YOU NEED?" and a section for "PRINT THIS PAGE" and "SHARE THIS PAGE". The main content area includes the following information:

- Version:** 9.4
- Description:** Statistics, data analysis and management software. Includes the M3 service pack and most recent hot fixes.
- Operating System:**
 - Windows
 - Linux
- Availability:**
 - Licensed for:**
 - Staff
 - Brown-paid Faculty
 - All Students
 - License Managed:** No
 - Keyed:** No
 - License Text:** SAS software products are licensed material and remain the property of SAS Institute Inc. SAS software products may not be used for commercial purposes.
- Requirements:**
 - Windows 7 (32- and 64-bit), 8.1; Linux

On the right side of the page, there is a "Download" section with a red button labeled "Log In Required". Below this, a message states: "Software for which you are eligible will display once authenticated." A list of download links is provided, each with a download icon:

- Get SAS 9.4 (64-bit) for Windows
- Get SAS 9.4 for Linux
- Get SAS 9.4 License Renewal for Windows (64-bit)
- Get SAS 9.4 License Renewal for Windows (32-bit)
- Get SAS 9.4 License Renewal for Linux
- Get SAS 9.4 for Windows License Renewal Instructions
- Get SAS 9.4 for Linux License Renewal Instructions

At the bottom right, there is a "Support" link.