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## Shibboleth Access Error Information

Kyle Oliveira - 2021-06-16 - Comments (0) - Shibboleth Single Sign On

### **In case of problems accessing an external resource:**

If you are unable to log in to a resource via the InCommon federation, please open a help ticket with the [Brown IT Service Center](#).

### **Please include:**

- Your name
- Your username
- The application or resource you are trying to access
- The date and time at which you attempted the access
- Any screenshots, error messages or additional information that would help troubleshoot the issue