

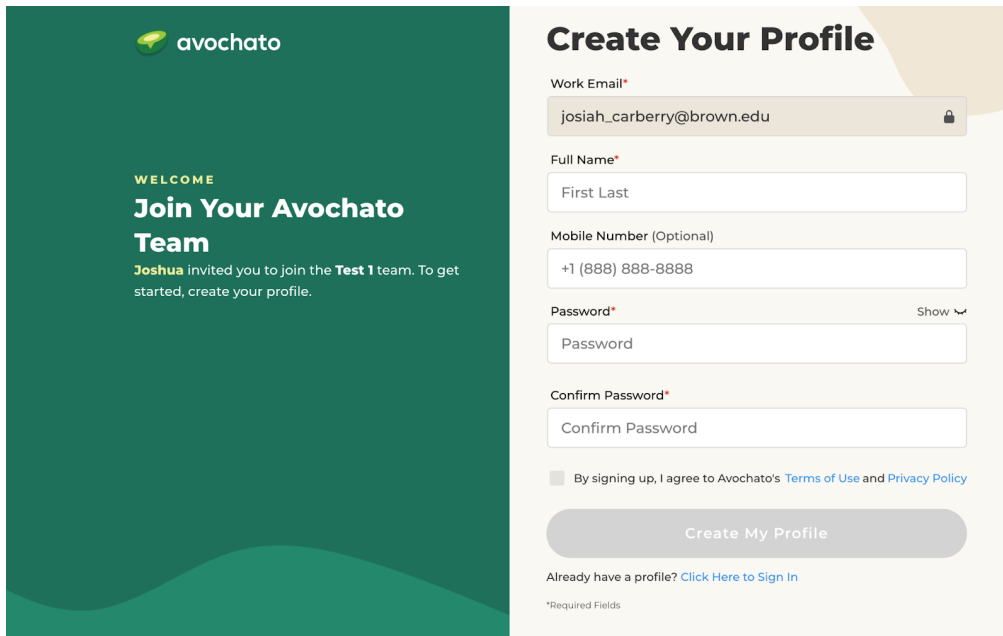
Setting up two-step verification for Avochato

Tuesday Mueller-Harder - 2025-02-05 - Comments (0) - Phones & Conferencing

To sign in to Avochato, you'll need to use two-step verification (also known as multi-factor authentication, MFA) using an authenticator app such as Duo Mobile. You can set this up using the process outlined below.

Getting started

- **New users:** Create your Avochato account using the link provided by OIT:

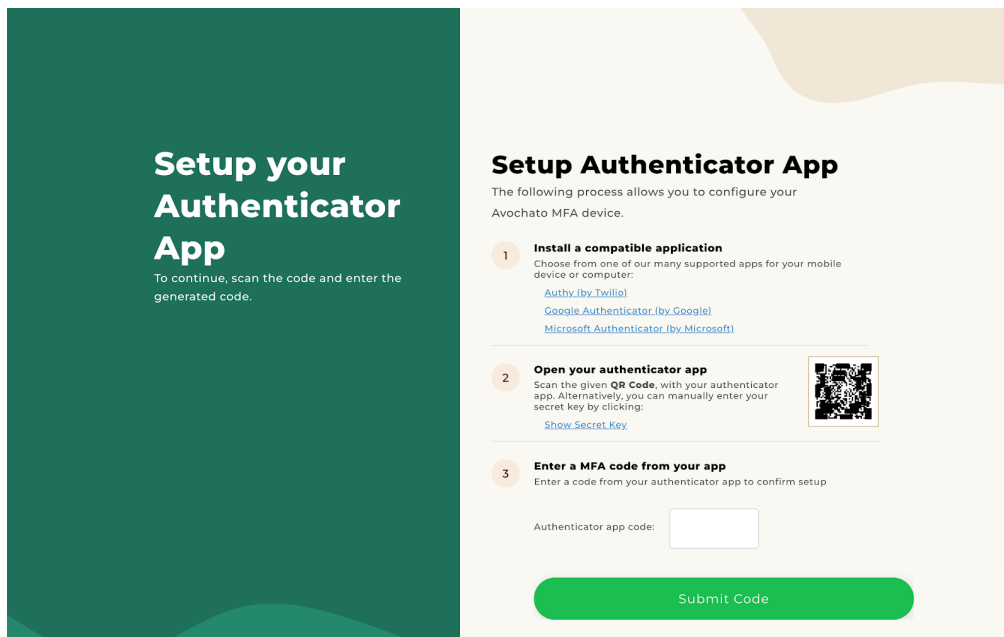


The screenshot displays the Avochato 'Create Your Profile' interface. On the left, a green banner contains the Avochato logo and a welcome message: 'WELCOME Join Your Avochato Team Joshua invited you to join the Test 1 team. To get started, create your profile.' On the right, a white form titled 'Create Your Profile' contains the following fields: 'Work Email*' with the value 'josiah_carberry@brown.edu', 'Full Name*' with a sub-field for 'First Last', 'Mobile Number (Optional)' with the value '+1 (888) 888-8888', 'Password*' with a 'Show' toggle, and 'Confirm Password*'. Below the form is a checkbox for 'By signing up, I agree to Avochato's Terms of Use and Privacy Policy' and a 'Create My Profile' button. At the bottom, there is a link 'Already have a profile? Click Here to Sign In' and a note '*Required Fields'.

- **Existing users:** Follow the steps in the [Existing Users section](#) below, and resume from step 1 of the setup instructions when you reach the setup page.

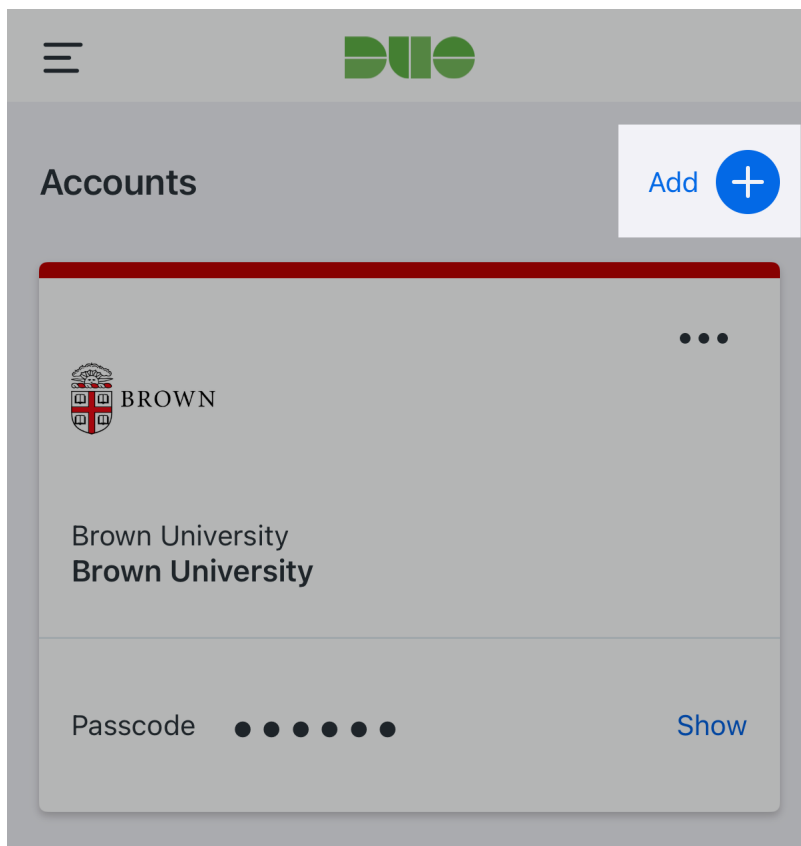
Set up a device

1. You will be taken to the "Setup Authenticator App" screen where you can configure your MFA device. If you use a password manager already, you may be able to set it up to authenticate for Avochato, but for most users we recommend using Duo Mobile to generate passcodes.

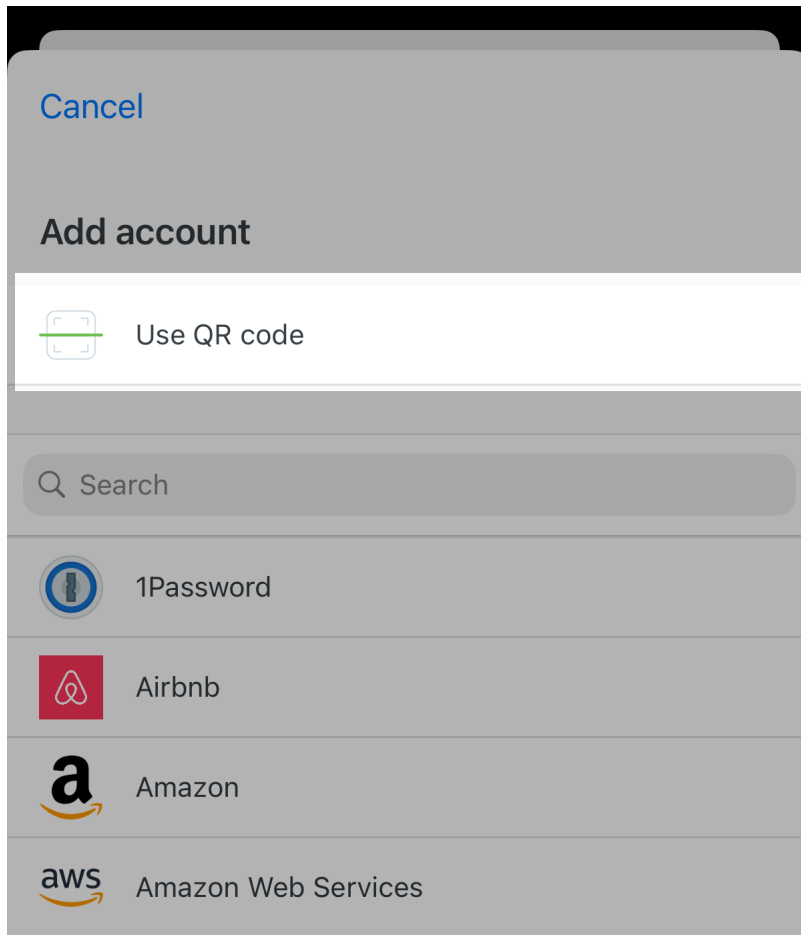


2. Open the Duo app and tap **Add +**

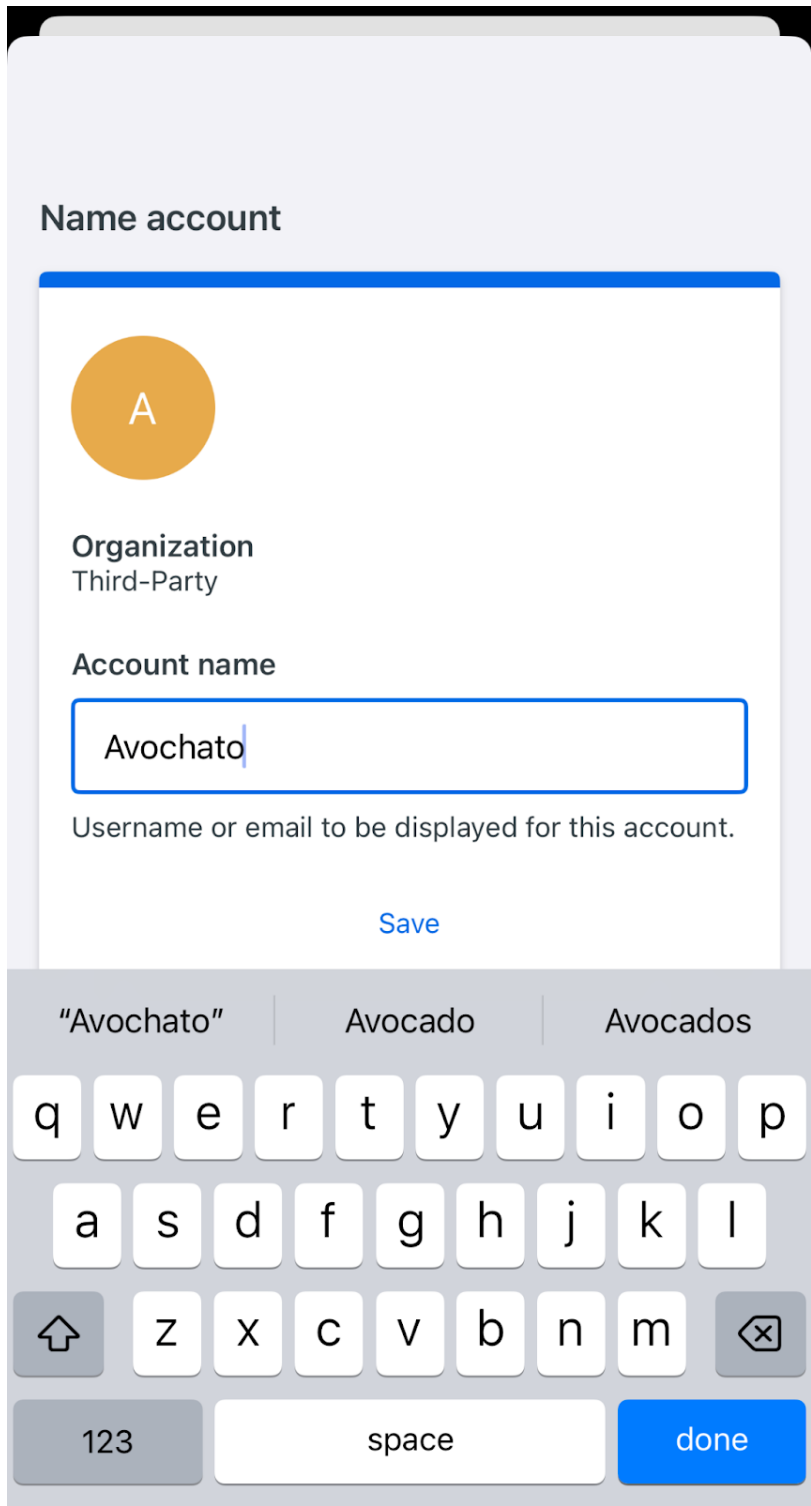
If you haven't already [set up Duo Mobile](#) for use with your Brown account, you can install it from the [App Store](#) (iPhone/iPad) or the [Google Play Store](#) (Android). In this case, you'll want to tap **Set up account** instead of Add.



3. Select **Use QR Code**.



4. Scan the QR code that is listed in step 2, "Open Your Authenticator App" on the Avochato web page.
5. Name the account:





6. You may be prompted to create a password to back up the Avochato account. If so, follow the prompt. More info about Duo Restore is located [in this support article](#).
7. Enter the 6-digit code from your authenticator app in step 3 on the Avochato web page, and it should automatically submit and finish as long as you have entered the correct code. You will be brought to the "Edit Profile" page.






Accounts

Add

 BROWN 

Brown University
Brown University

Passcode  [Show](#)

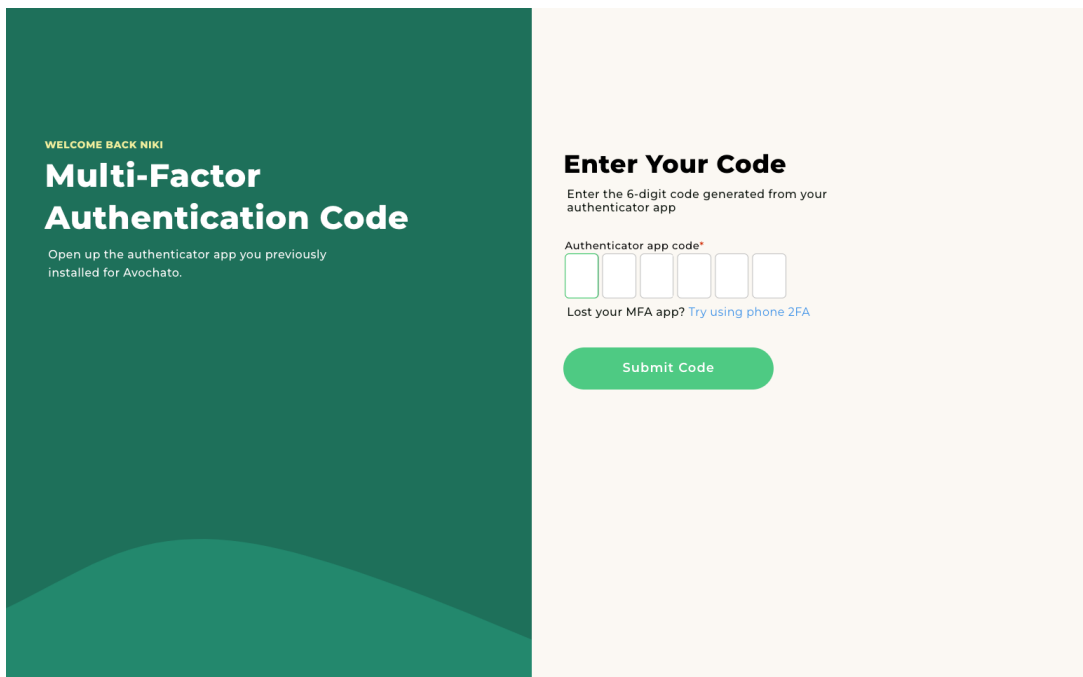
 

Third-Party
Avochato

Passcode **846 957** [Copy](#)

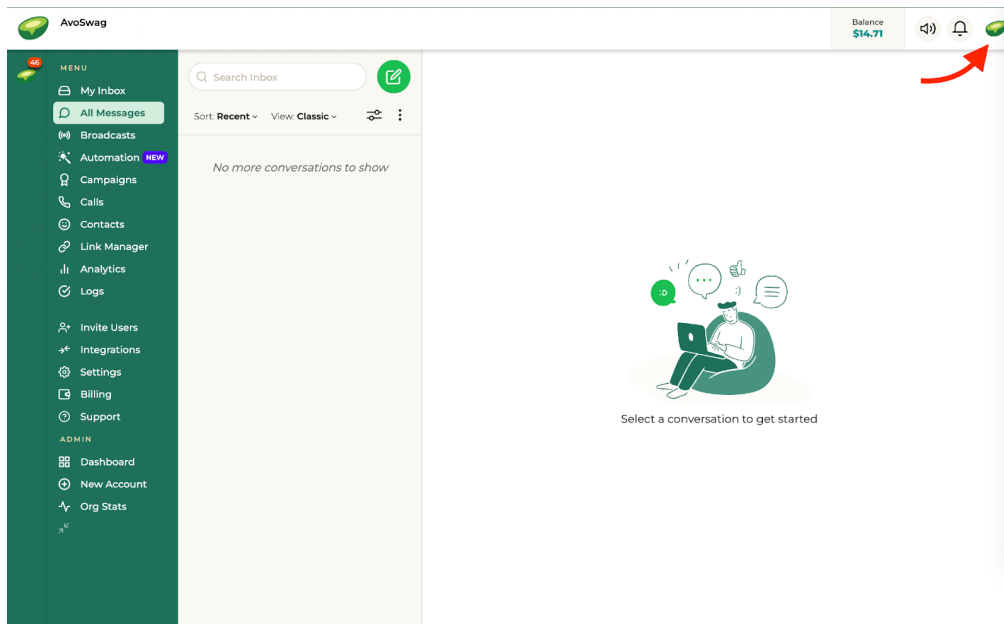
28s until refresh

In the future, with your MFA device set up, you'll be prompted to enter a code from your Duo app each time you sign in to Avochato.

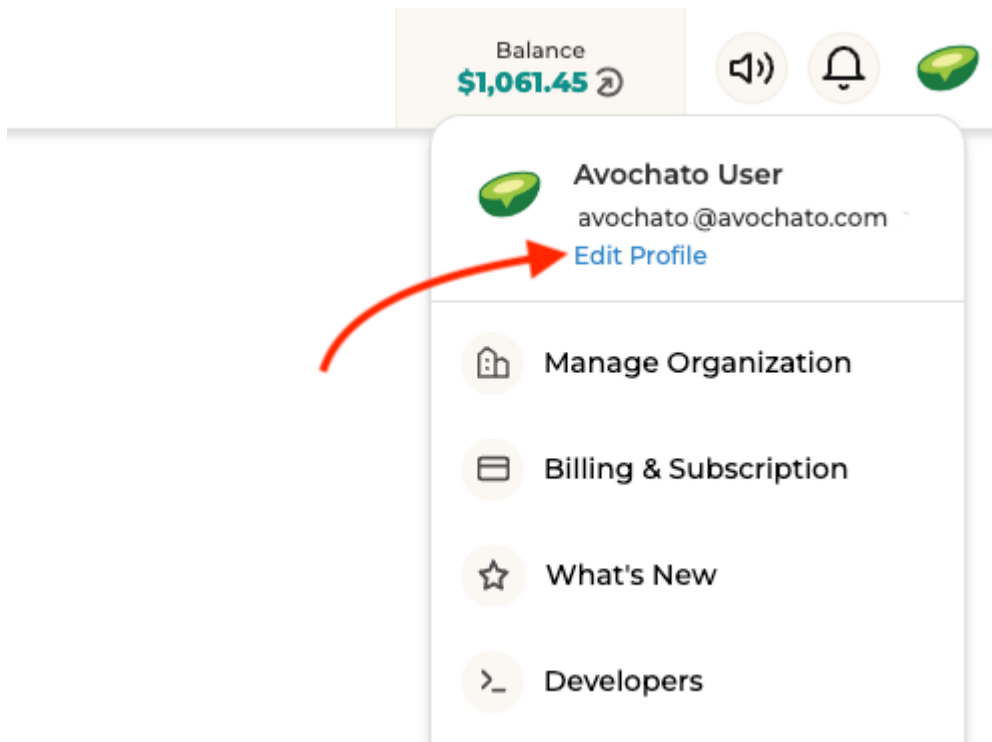


Existing Users

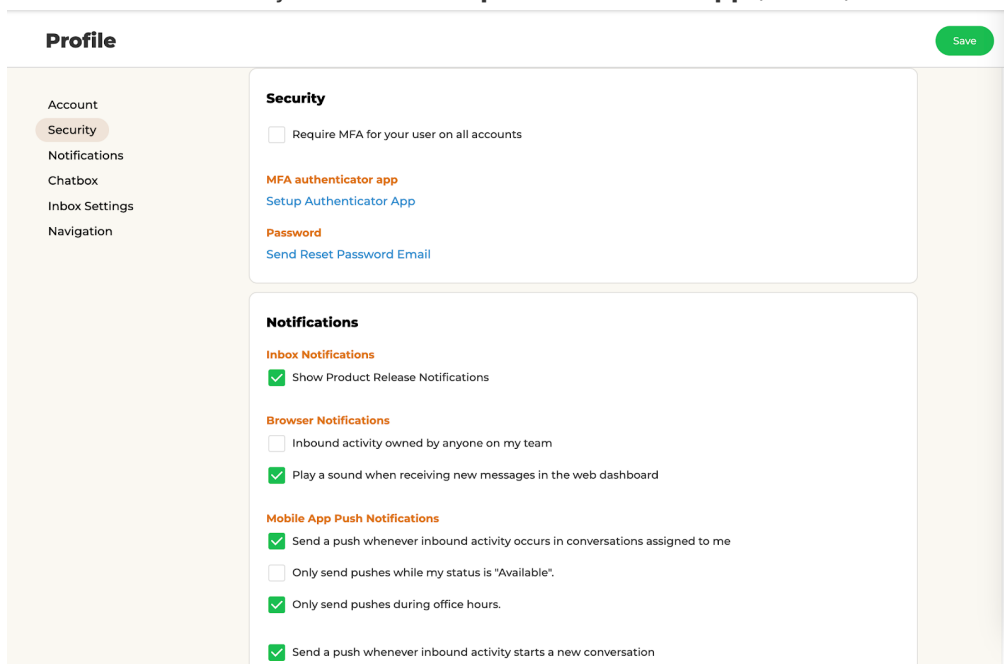
1. Log in to your Avochato account and navigate to your user profile icon, located at the upper-right corner of your inbox.



2. Click **Edit Profile**.



3. Scroll down to “Security” and click **Setup Authenticator App** (in blue)



4. You will be taken to the “Setup Authenticator App” screen. Scroll up to [the instructions above](#) and resume.

Setup your Authenticator App

To continue, scan the code and enter the generated code.

Setup Authenticator App

The following process allows you to configure your Avochato MFA device.

- 1 Install a compatible application**

Choose from one of our many supported apps for your mobile device or computer:

 - [Authy \(by Twilio\)](#)
 - [Google Authenticator \(by Google\)](#)
 - [Microsoft Authenticator \(by Microsoft\)](#)

- 2 Open your authenticator app**

Scan the given QR Code, with your authenticator app. Alternatively, you can manually enter your secret key by clicking:

 - [Show Secret Key](#)



- 3 Enter a MFA code from your app**

Enter a code from your authenticator app to confirm setup

Authenticator app code:

Submit Code