Service and Repair are able to repair most Brown owned Mac computers on campus. However, there are some repairs that must be mailed to Apple itself. Please note that Apple Mail in return time is 5-7 business days for models below. To read more on Service and Repair policies please visit [https://it.brown.edu/repairs](https://it.brown.edu/repairs). If you need a laptop in the meantime short term, please visit the IT Service Center. To learn more about IT Service Center Loaners, go to [brown.edu/go/loaners](http://brown.edu/go/loaners).

**Models affected:**

- MacBook Air (11-inch (Mid 2013)
- MacBook Air (13-inch (Mid 2013)
- MacBook Air (11-inch (Early 2014)
- MacBook Air (13-inch (Early 2014)
- MacBook Air (11-inch, Early 2015)
- MacBook Air (13-inch, Early 2015)
- MacBook Air (13-inch, Mid 2016)
- MacBook Air (13-inch, 2017)
- MacBook Pro (13-inch, Mid 2012)
- MacBook Pro (15-inch, Mid 2012)
- MacBook Pro (13-inch, Late 2016)
- MacBook Pro (13-inch, 2017, Four Thunderbolt 3 Ports)
- MacBook Pro (15-inch, Late 2016)
- MacBook Pro (15-inch, 2017)

Tags

Service Center