

## Sending and Receiving Encrypted Emails with Google Groups

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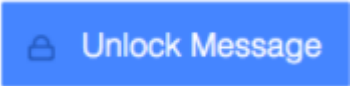
Here's what you need to know about sending an encrypted Virtru email to a Google Group.

- Don't send encrypted email to groups unless necessary.
- If possible, tell members of the group you will be sending encrypted email and encourage them to install the browser plugin.
- Don't send encrypted email to large groups.
- Sending to other types of email groups, like ListServes, will not work.

### What happens when you send to a group

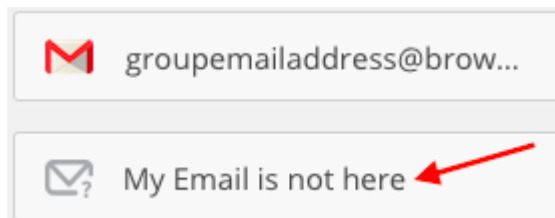
When you send a Virtru email to a Google Group:

- **If your recipients have the Virtru extension installed (recommended)**, the message will be decrypted as usual.
- **If your recipients do NOT have the Virtru extension installed**, they will be prompted to click a link in the email to Unlock.

A blue rectangular button with a white padlock icon on the left and the text "Unlock Message" in white.

Then, they will be asked to verify their email.

In this step, they should **always select "My Email is not here"** and enter their own address.

A screenshot of a web form with two input fields. The first field contains a red 'M' icon and the text "groupemailaddress@brow...". The second field contains a grey envelope icon with a question mark and the text "My Email is not here". A red arrow points to the "My Email is not here" text.

Then, they can click the Login with Google button to verify their identity.

A blue rectangular button with the text "LOGIN WITH Google" in white, where "Google" is in its signature font.

**If someone tries to verify the group address instead of entering their own email address, every member of the group will get verification messages and it will be confusing!**

#### Related Content

- [Get Started with Encrypted Email \(Virtru\)](#)