

Sending and Receiving Encrypted Emails with Google Groups

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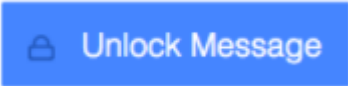
Here's what you need to know about sending an encrypted Virtru email to a Google Group.

- Don't send encrypted email to groups unless necessary.
- If possible, tell members of the group you will be sending encrypted email and encourage them to install the browser plugin.
- Don't send encrypted email to large groups.
- Sending to other types of email groups, like ListServs, will not work.

What happens when you send to a group

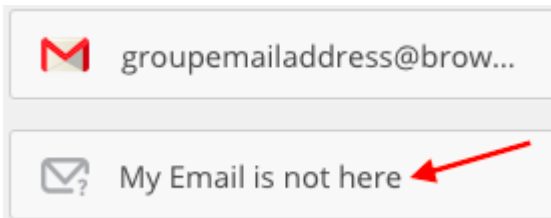
When you send a Virtru email to a Google Group:

- **If your recipients have the Virtru extension installed (recommended)**, the message will be decrypted as usual.
- **If your recipients do NOT have the Virtru extension installed**, they will be prompted to click a link in the email to Unlock.

A blue rectangular button with a white padlock icon on the left and the text "Unlock Message" in white.

Then, they will be asked to verify their email.

In this step, they should **always select "My Email is not here"** and enter their own address.

Two input fields for email verification. The first field contains a red 'M' icon and the text "groupemailaddress@brow...". The second field contains a grey envelope icon with a question mark and the text "My Email is not here", with a red arrow pointing to it from the right.

Then, they can click the Login with Google button to verify their identity.

A blue rectangular button with the text "LOGIN WITH Google" in white, where "Google" is in its signature font.

If someone tries to verify the group address instead of entering their own email address, every member of the group will get verification messages and it will be confusing!

Related Content

- [Get Started with Encrypted Email \(Virtru\)](#)