

## Sending and Receiving Encrypted Emails with Google Groups

Stephanie Obodda - 2024-11-23 - Comments (0) - Virtru

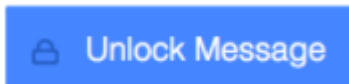
Here's what you need to know about sending an encrypted Virtru email to a Google Group.

- Don't send encrypted email to groups unless necessary.
- If possible, tell members of the group you will be sending encrypted email and encourage them to install the browser plugin.
- Don't send encrypted email to large groups.
- Sending to other types of email groups, like ListServs, will not work.

### What happens when you send to a group

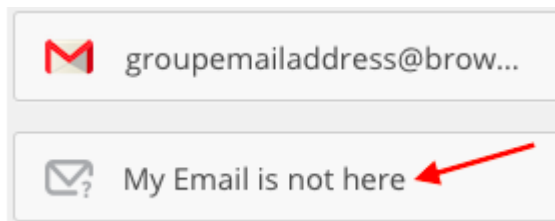
When you send a Virtru email to a Google Group:

- **If your recipients have the Virtru extension installed (recommended)**, the message will be decrypted as usual.
- **If your recipients do NOT have the Virtru extension installed**, they will be prompted to click a link in the email to Unlock.



Then, they will be asked to verify their email.

In this step, they should **always select "My Email is not here"** and enter their own address.



Then, they can click the Login with Google button to verify their identity.



**If someone tries to verify the group address instead of entering their own email address, every member of the group will get verification messages and it will be confusing!**

Related Content

- [Get Started with Encrypted Email \(Virtru\)](#)