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Restore Files from Department File Services on a Mac

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You will have access to snapshots/backups of your files; hourly backups can be accessed for 48 hours, daily backups are kept for 6 weeks, and monthly backups are kept for 6 months.

On a Mac, there is no way to restore a file yourself. However, you can:

- Log into a Windows computer and follow the instructions in the article [Restore Files from Department File Services in Windows](#)
- Contact the [IT Service Center](#)