

Request Types

Kyle Oliveira - 2019-09-26 - Comments (0) - Support

IT Help Request	General IT help: issues related to networking, software, logins, Brown sites and services, etc.
Access Request > Application List	Requests for administrative access to a list of general Brown applications and services.
Access Request > Coeus Access Request	Requests for administrative access to the Coeus application.
Access Request > Cognos Analytics Access Request	Requests for administrative access to the Cognos application.
Access Request > InfoEd Access Request	Requests for administrative access to the InfoEd application.
SUPPORT: Coeus/InfoEd	Requests for support with the Coeus or InfoEd application; not meant for access requests.
Workday Ticket (Help & Reports)	Requests for issues with the Workday application and reports; not meant for access requests.
RAIS Report Request	Requests for reporting from the Coeus or InfoEd application; not meant for access requests.
Business Service Change Request	Requests to CIS for a change in an administrative application or service. More information here .

Related Content

- [Submit a Help Ticket to the IT Service Center](#)