Report a Service Outage

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If you suspect a service is down, please:

1. Check the [IT at Brown](https://www.it.brown.edu) website to see if it’s already been reported. Look at the Alerts column on the right of the homepage.

2. Contact the [IT Service Center](https://www.it.brown.edu):
   - During business hours, call us at (401) 863-4357 or [chat us](https://www.it.brown.edu/helpdesk).
   - Outside of business hours, call (401) 863-4357 and press option 0. This will route your call to an answering service who can inform us of the outage.