Report a Service Outage

If you suspect a service is down, please:

Visit our [IT at Brown](#) website to see if it's already been reported.

Look at the Alerts column on the right of the homepage. If posted, you will see the status updated there when resolved.

If it is not reported contact the [IT Service Center](#).

During business hours, call us at (401) 863-4357 or [chat us](#).

Outside of business hours, call (401) 863-4357 and press option 0. This will route your call to an answering service who can inform us of the outage.