Report a Service Outage

Stephanie Obodda - 2018-11-16 - 0 Comments - in Support

If you suspect a service is down, please:

1. Check the [IT at Brown](https://www.it.brown.edu) website to see if it’s already been reported. Look at the Alerts column on the right of the homepage.
2. Contact the [IT Service Center](https://www.it.brown.edu):

   - During business hours, call us at (401) 863-4357 or [chat us](https://www.it.brown.edu/services/chat).
   - Outside of business hours, call (401) 863-4357 and press option 0. This will route your call to an answering service who can inform us of the outage.