Report a Service Outage

Stephanie Obodda - 2020-03-12 - Comments (0) - Support

If you suspect a service is down, please:

*Visit our [IT at Brown](https://www.brown.edu) website to see if it's already been reported.*

  Look at the **Alerts** column on the right of the homepage. If posted, you will see the status updated there when resolved.

*If it is not reported contact the [IT Service Center](https://www.brown.edu).*

  During business hours, call us at (401) 863-4357 or [chat us](https://www.brown.edu).

  Outside of business hours, call (401) 863-4357 and press option 0. This will route your call to an answering service who can inform us of the outage.