Something not working?

First..
If you suspect a service is down, please check to see if it has already been reported on our [Status Page](#) (a Brown login is required).

Let someone know.
If this is not a reported outage, contact the [IT Service Center](#).

If this is occurring outside of business hours, call [401] 863-4357 and press option 0. This will route your call to an answering service that can inform us of the outage.