



BROWN CIS IT Service Center

Portal > Knowledgebase > Email and Collaboration > Email > Open Email Links with Gmail in Chrome

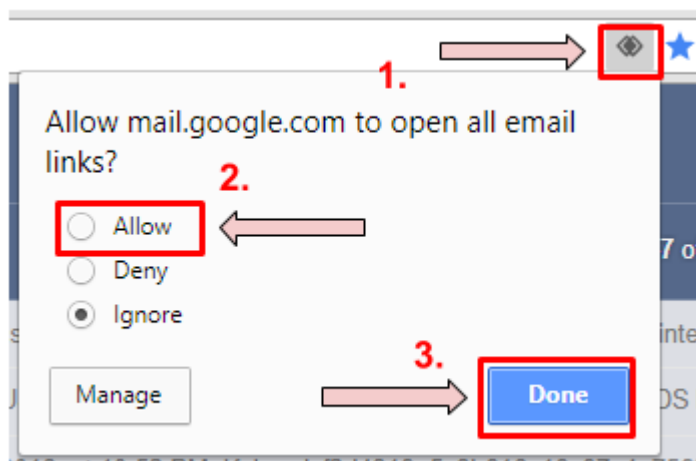
Open Email Links with Gmail in Chrome

Stephanie Obodda - 2018-02-19 - 0 Comments - in Email

In most web browsers, clicking on an email address link on a website will trigger a client like Outlook or Entourage to open, instead of your Brown Google email account. You can configure your browser to use your Brown Google Mail instead.

Chrome is a browser created by Google and it's the best browser to use with Gmail. If you don't have Chrome and would like to install it, visit <http://www.google.com/chrome>. If you prefer to use another browser, see the links to instructions at the bottom of this article.

1. Using Chrome, access your Brown mailbox (visit gmail.com and log in with your full Brown email address)
2. While you are viewing your Inbox (not another page like this one), look for the overlapping squares icon all the way on the right side of the address bar and click it.
3. When prompted, choose the "Allow" option to set your Brown account to open email links, then click Done.



4. Test by clicking an email link such as this one: computer_education@brown.edu

Not working? If you previously installed any Chrome extensions to make Gmail to handle email links, delete them. To do this, go to your Chrome Settings, then Extensions. In your list of extensions, look for extensions like "Send From Gmail" or "Send Using Gmail" and

click the trashcan next to each of these to delete.

Tags

Service Center

Related Pages

- [Open Email Links with Gmail in Safari](#)
- [Open Email Links with Gmail in Internet Explorer](#)
- [Open Email Links with Gmail in Firefox](#)