myBrown Portal FAQ

gillian bell - 2025-09-03 - Comments (0) - myBrown Portal

What is the myBrown Portal?

my.Brown.edu is your go-to digital destination for a highly personalized and engaging experience for Brown alumni.

How frequently is the information shared in the Portal updated?

Most of the information in myBrown is real-time, so you'll see the latest updates.

I'm an Alumnus/a. What can I access in myBrown?

The Alumni page within myBrown includes centralized links for university resources as well as access to tools previously available in Brunonia including:

- Alumni directory
- Alumni profile
- BRAVO
- My communities (current clubs, classes, affinity groups)
- My events
- Access to BrownConnect+ and Rosetta Stone.

Additionally, alumni may find new features including:

- Alumni & Friends event listings
- Quick link to Brown Alumni Magazine
- Volunteer opportunities and tools
- and–for alumni donors–access to your recent giving history and calendar year tax receipts.

What should an alumnus/a do if they cannot login?

The login screen provides a few options for users that are having trouble. You can also get support by contacting the Alumni Help Desk through email or phone.

Email: alumni_help@brown.edu

Phone: 401-863-4357

Why is the search function in myBrown not returning results from the Alumni & Friends website or other Brown.edu sites?

The search functionality is limited to the myBrown site content only. If an article or piece of information is not in myBrown, the search will not find it.

I'm an alumnus/a volunteer, but I cannot see a specific tool to which I should have access. What should I do?

Please use the “Feedback” link in the top right hand corner of all myBrown pages to let us know which tool is not visible in the list.

Is there a way for me to provide my feedback?

We are always working to improve myBrown. Your feedback helps us to prioritize the features to build and changes to make. Sharing your thoughts and ideas is easy! Simply click on the Feedback link in the dropdown at the top right of the myBrown screen.

Can I manage my Brown account through myBrown?

No, but clicking on the "Manage my Account" link in the dropdown menu at the top right of the myBrown screen will take you to MyAccount, where you can update your Directory information, view your Brown IDs, change your passwords and update your emergency contacts.