

Methods of Verification for Two-Step

Stephanie Obodda - 2024-04-16 - Comments (0) - Two-Step Verification

This article describes all methods available for Brown's two-step. For your convenience, you can use as many of these methods as you'd like. To enroll devices, [please review this article](#).

Smartphone

We recommend adding a smartphone if you have one simply because it is the most convenient and flexible method. However, **it is not required**. The Duo Mobile app is available for iPhone, Android, and Windows phone. Here's what a smartphone will allow you to do:

- **Duo push:** Receive a push notification to the Duo app. This requires either a cell signal *or* wifi.
- **Phone call:** Answer the automated call and press any digit.
- **Text message:** Request a passcode be sent to your phone by text message.
- **Generate a passcode:** No signal? Pressing the key icon next to your account in the Duo app will generate a bypass code that works even if you do not have a signal.

Tablet

Similar to a smartphone, an iPad or Android Tablet with the Duo Mobile installed will allow you to verify. However, the Smartphone capabilities specific to phones (phone call and SMS passcode) are not available on a tablet.

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- **Generate a passcode:** No signal? Pressing the key icon next to your account in the Duo app will generate a bypass code that works even if you do not have a signal.

Non-Smart Phone

Have a flip phone that can't install apps? No problem. You can still use these methods:

- **Phone call:** Answer the automated call and press any digit.
- **Text message:** Request a passcode be sent to your phone by text message.

Landline

If you have a landline (like a phone in your Brown office), we recommend adding it as a **backup method**. You can also add your home number. On a landline, you can receive a:

- **Phone call:** Answer the automated call and press any digit.

Passcodes

If you have a smartphone or tablet with the Duo Mobile app, you can view a 6-digit passcode in the app that works to access your account. This passcode also works when your phone is offline if you do not have a signal or wifi connection.

Physical Security Keys

Physical keys can be connected to your Brown Duo account to provide a more tangible layer of security. These USB sticks act in lieu of a Duo notification to your phone or tablet. If you are interested, we recommend [YubiKeys](#), which are available in different sizes and price points. If you are an employee of Brown, you can talk to your department IT professional to discuss purchasing one.

Related Content

- [Enable Two-Step Verification for your Brown Account](#)
- [About Two-Step Verification](#)
- [Use Two-Step Verification When Traveling](#)