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VPN F5 Desktop Client Installation Instructions

Tuesday Mueller-Harder - 2025-07-16 - Comments (0) - Installation Instructions

Windows

Follow the instructions below to install the current VPN Desktop Client.

- Download the BIG-IP Edge Client installer for Windows using <u>this link</u>. More details about the software are available in Brown's <u>Software Catalog</u>.
- 2. Follow the on-screen prompts, accepting the default installation options.
- 3. Restart your computer.
- 4. On first launch, you may be prompted for a server name. Enter vpn.brown.edu

If you need more detailed instructions for how to connect, see <u>How to Connect to VPN on</u> <u>Mac and Windows</u>.

macOS

Follow the instructions below to install the current VPN Desktop Client.

- 1. Download the BIG-IP Edge Client for macOS using <u>this link</u>. More details about the software are available in Brown's <u>Software Catalog</u>.
- 2. Open the BIGIPMacEdgeClient.zip file from your Downloads folder.
- 3. Open the mac_edgesvpn.pkg file and follow the on-screen prompts, accepting the default options.
- 4. Launch the BIG-IP Edge Client from your Applications folder.

If you need more detailed instructions for how to connect, see <u>How to Connect to VPN on</u> <u>Mac and Windows</u>.

Linux

Although Brown's VPN is not officially supported for all Linux users, it does work in many distributions.

Using Chrome or Firefox:

- 1. Visit <u>https://vpn.brown.edu/</u>
- 2. Sign in with your Brown credentials and your two-step authorization, if applicable.
- 3. Choose "Start Connection" and "More Options"
- 4. Select Install/Reinstall Network Access Application, to obtain a .deb or .rpm for your distribution
- 5. Once the application has been configured, restart your browser, and connections via vpn.brown.edu should now be supported.