

VPN F5 Desktop Client Installation Instructions

Tuesday Mueller-Harder - 2023-10-25 - Comments (0) - Installation Instructions

Windows

IMPORTANT: **Windows 10** users who upgraded from a previous version of Windows must uninstall earlier versions of the VPN client before installing this version, otherwise, **you risk rendering your computer unusable.**

1. Download the BIG-IP Edge Client installer for Windows using the link provided.
2. Follow the on-screen prompts, accepting the default installation options.
3. Restart your computer.
4. On first launch, you will be prompted for a server name. Enter **vpn.brown.edu**

macOS

Follow the instructions below to install the current VPN Desktop Client.

1. Download the BIG-IP Edge Client for macOS using the link provided.
2. Open the BIGIPMacEdgeClient.zip file from your Downloads folder.
3. Right-click (control-click) on the mac_edgesvpn.pkg file and select **Open With > Installer (default)**.
4. Follow the on-screen installation instructions, selecting the default options.
5. When you are notified the installation was successful, click **Close**.
6. Restart your computer.
7. Launch the BIG-IP Edge Client from your Applications folder.
8. On first launch, you may be prompted to add a server. Enter the following:
Server address: **vpn.brown.edu**
Server name: **BrownVPN**

Linux

While the VPN is not officially supported for Linux users, it does work in many distributions. You will need the network-manager and ppp packages for your distribution installed, then use the web-based login (vpn.brown.edu) — note that this currently doesn't work in all browsers (definitely not Chrome). You will also need superuser access to install the plugin.

Installing VPN Plugin (Pale Moon)

Install Pale Moon here: <https://linux.palemoon.org/download/installer/>

1. Visit <https://vpn.brown.edu/>
2. Sign in with your Brown credentials and your two-step authorization, if applicable.
3. Follow through on-screen prompts to install plugin; you may be asked to restart the

browser.

4. Once plugin is installed, you will be able to connect through Brown VPN by going to this page.