

## VPN F5 Desktop Client Installation Instructions

Tuesday Mueller-Harder - 2023-10-25 - Comments (0) - Installation Instructions

### Windows

IMPORTANT: **Windows 10** users who upgraded from a previous version of Windows must uninstall earlier versions of the VPN client before installing this version, otherwise, **you risk rendering your computer unusable.**

1. Download the BIG-IP Edge Client installer for Windows using the link provided.
2. Follow the on-screen prompts, accepting the default installation options.
3. Restart your computer.
4. On first launch, you will be prompted for a server name. Enter **vpn.brown.edu**

### macOS

Follow the instructions below to install the current VPN Desktop Client.

1. Download the BIG-IP Edge Client for macOS using the link provided.
2. Open the BIGIPMacEdgeClient.zip file from your Downloads folder.
3. Right-click (control-click) on the mac\_edgesvpn.pkg file and select **Open With > Installer (default).**
4. Follow the on-screen installation instructions, selecting the default options.
5. When you are notified the installation was successful, click **Close.**
6. Restart your computer.
7. Launch the BIG-IP Edge Client from your Applications folder.
8. On first launch, you may be prompted to add a server. Enter the following:  
Server address: **vpn.brown.edu**  
Server name: **BrownVPN**

### Linux

While the VPN is not officially supported for Linux users, it does work in many distributions. You will need the network-manager and ppp packages for your distribution installed, then use the web-based login (vpn.brown.edu) — note that this currently doesn't work in all browsers (definitely not Chrome). You will also need superuser access to install the plugin.

### Installing VPN Plugin (Pale Moon)

Install Pale Moon here: <https://linux.palemoon.org/download/installer/>

1. Visit <https://vpn.brown.edu/>
2. Sign in with your Brown credentials and your two-step authorization, if applicable.
3. Follow through on-screen prompts to install plugin; you may be asked to restart the

browser.

4. Once plugin is installed, you will be able to connect through Brown VPN by going to this page.