

Author Tip | Handle No Data with the No Data Contents Property

Wendi Lewis - 2023-11-22 - Comments (0) - Cognos Analytics

An end user can run reports using such restrictive prompt values that the query(ies) returns no data at all. When a user sees a blank report, they may think that something is wrong with Cognos Analytics and not realize there is no data to match their prompt selections.

Instead of displaying a blank report page, you can display a message to the user with the **No data contents** property.

This property is available for the following data container types:

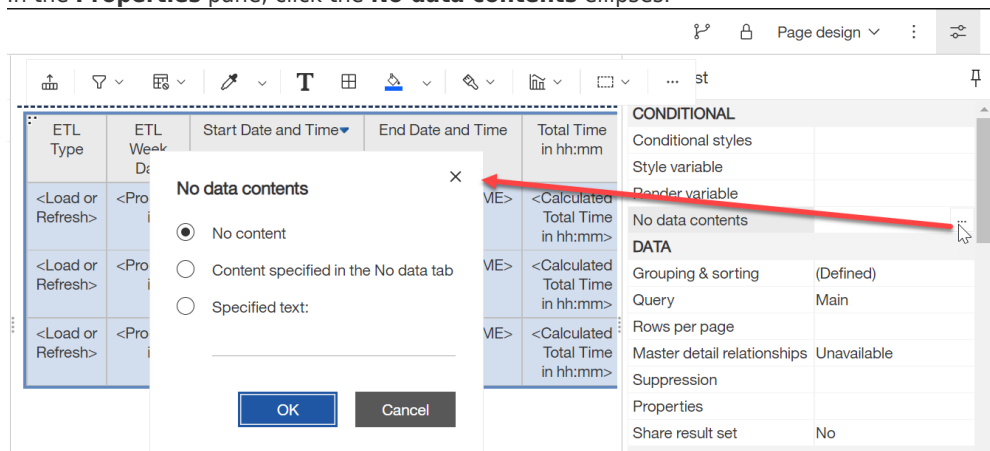
- lists
- crosstabs
- charts
- maps
- repeaters
- repeater tables
- tables of contents

Procedure

Step

Action

- 1 On your report page, click a data container (such as a list, crosstab, chart, map, repeater, repeater table, or table of contents).
- 2 In the **Properties** pane, click the **No data contents** ellipses.



Step	Action	
3	Select what you want the user to see when there is no data to show the user.	
	Value	When there is no data, use this option to show the user...
	No content	a blank report page
	Content specified in the No data tab	something other than simple text (like an image) See an example...
	Specified text	Customizable text. By default, "No Data Available" will appear, but you can override this text with your own. Tip : Consider entering a helpful message like the following. <i>No data returned. Try re-running the report with less restrictive prompt values.</i>

Related: [Specify what appears for data containers that contain no data \(IBM\)](#)