

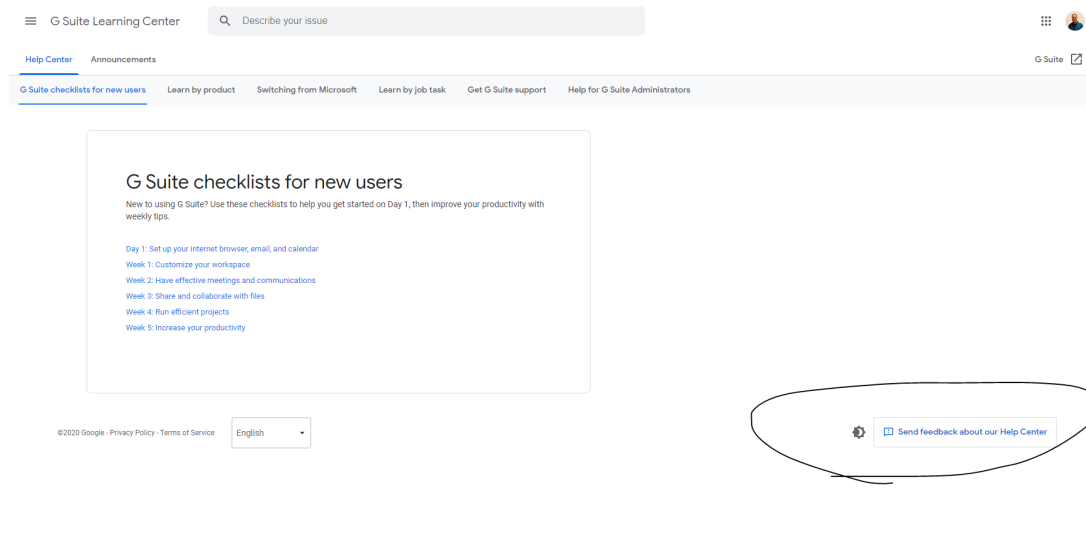
Google Training & Feedback Resources for New Users

Alex Vidmar - 2020-01-06 - Comments (0) - Google Apps

Google maintains a training "checklist" of informational guides to assist new users in getting familiar with Google products.

You can [click this link to see the full training website](#) and select to learn about the various products (Gmail, Drive, Calendar, etc.). The website provides training tasks and informational videos to help you navigate through the Google Apps for Education suite of products.

If you have any feedback about these products or have suggestions for features in future updates, Google requests that you submit feedback often via their "Send feedback about our Help Center" link, as well as smaller feedback links on every Google page.



The screenshot shows the Google Suite Learning Center interface. At the top, there is a search bar with the text "Describe your issue". Below the search bar, there are navigation links: "Help Center", "Announcements", "G Suite checklists for new users", "Learn by product", "Switching from Microsoft", "Learn by job task", "Get G Suite support", and "Help for G Suite Administrators". The main content area displays the "G Suite checklists for new users" section, which includes a sub-header "New to using G Suite? Use these checklists to help you get started on Day 1, then improve your productivity with weekly tips." and a list of tasks: "Day 1: Set up your internet browser, email, and calendar", "Week 1: Customize your workspace", "Week 2: Have effective meetings and communications", "Week 3: Share and collaborate with files", "Week 4: Run efficient projects", and "Week 5: Increase your productivity". At the bottom of the page, there is a footer with "©2020 Google - Privacy Policy - Terms of Service" and a language selector set to "English". A red circle highlights a button in the bottom right corner that says "Send feedback about our Help Center".

Please do feel empowered to submit feedback directly to Google, as well as writing to the IT Service Center (help@brown.edu) with any troubleshooting questions requiring assistance.