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Gmail search slowness for Chrome users due to Virtru extension

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This is a known issue affecting some users. We suggest performing the following steps in the order listed:

- a. Update Chrome: click on the 3 dots (see screenshot below) > Settings > About Chrome (on the left navigation). Chrome will check itself for updates. Run any that it finds (you may need to restart Chrome).
- b. From the [Settings page](#), click on Extensions, and turn Virtru off (no need to remove it, just toggle it off).
- c. Quit Chrome and re-launch it.
- d. Work with it for a little bit -- check the searching (it should work).
- e. Only Re-enable Virtru in your extensions when you need to open or compose an encrypted email.

