

Knowledgebase > Business Systems > Pinnacle > Getting Started with Pinnacle + User Guide

Getting Started with Pinnacle + User Guide

Bethany Warburton - 2025-09-12 - Comments (0) - Pinnacle

Pinnacle is OIT's billing system, used to provide departments with a monthly summary of charges for various campus services.

If you don't yet have Pinnacle access, you can <u>submit an access request</u>, and under Applications, select "OIT Billing Service (Pinnacle)".

Once you have access, you can <u>log in to Pinnacle</u> using your Brown username and password.

Please note: Google Chrome is the recommended browser for Pinnacle.

In Pinnacle, you can do the following:

- View and download your department's bill
- View a summary by account
- View individual bills
- View departmental non-usage and usage charges

For more information on OIT Billing, please visit our website.

For questions about your OIT charges or account changes, please <u>submit a ticket</u>.

For all other questions, please contact oit-billing@brown.edu.

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