

Getting Started with Pinnacle + User Guide

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Pinnacle is OIT's billing system, used to provide departments with a monthly summary of charges for various campus services.

If you don't yet have Pinnacle access, you can [submit an access request](#), and under Applications, select "OIT Billing Service (Pinnacle)".

Once you have access, you can [log in to Pinnacle](#) using your Brown username and password.

Please note: Google Chrome is the recommended browser for Pinnacle.

In Pinnacle, you can do the following:

- [View and download your department's bill](#)
- [View a summary by account](#)
- [View individual bills](#)
- [View departmental non-usage and usage charges](#)

For more information on OIT Billing, please visit [our website](#).

For questions about your OIT charges or account changes, please [submit a ticket](#).

For all other questions, please contact oit-billing@brown.edu.

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