



# BROWN CIS IT Service Center

Portal > Knowledgebase > Business Systems > Pinnacle > Get Started with Pinnacle

---

## Get Started with Pinnacle

Stephanie Obodda - 2017-10-26 - 0 Comments - in Pinnacle

Pinnacle is a system used by CIS to bill some departments. If you don't yet have access, you can [request access online](#).

You can log in to Pinnacle at <https://www.brown.edu/pinnacle> with your Brown username and password.

---

**\*\*NOTE** In order to access your Pinnacle bill via the web; you must be using version 5.5 or higher of Internet Explorer. Do not use Google Chrome.

Firefox can work with Pinnacle, but it requires some modification.

Open a new tab.

Type in about:config in the URL field and press enter.

Click on "I'll be careful, I promise!"

Search for security.tls

Change the value of security.tls.version.fallback-limit from 3 to 1.

You may need to restart Firefox for this change to take affect.

Tags

Business Systems