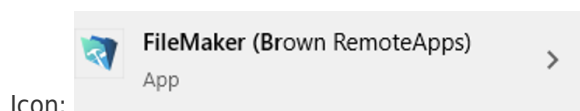# FileMaker - Opening databases in RemoteApp

Tatum Berglund - 2020-07-27 - Comments (0) - Filemaker

CIS manages a cluster of FileMaker databases hosts for department use. We currently are migrating to FileMaker 19 Server. Clients may access the databases hosted on infrastructure using RemoteApp FileMaker Pro.

1. Open the FileMaker Pro RemoteApp

Windows:

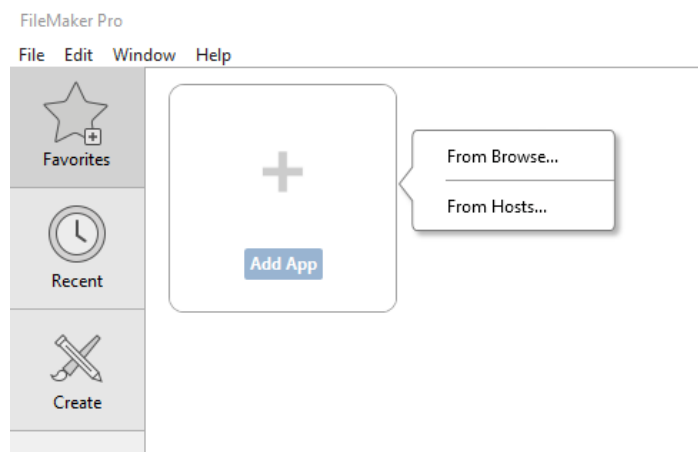https://ithelp.brown.edu/kb/articles/connect-to-brown-s-remoteapp-service-on-windows

Icon:

macOS:

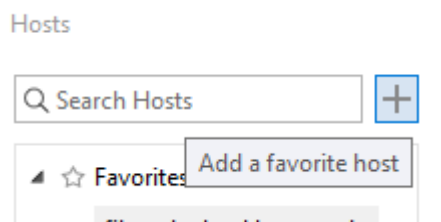https://ithelp.brown.edu/kb/articles/connect-to-brown-s-remoteapp-service-on-macos

Icon:

2. When FileMaker Pro opens you will be in the Launch Center. Click on Add App which will open a small popover menu. From the popover menu, select From Hosts...

3. In the Hosts window, click on the + symbol at the top of the hosts list to create a new FileMaker server connection.

4. In the Add Favorite Host screen, enter the name of the FileMaker server you are trying to access in the "Host's internet address" field and click Save.

Current list of active FileMaker servers:

filemakerb.ad.brown.edu

filemakerc.ad.brown.edu

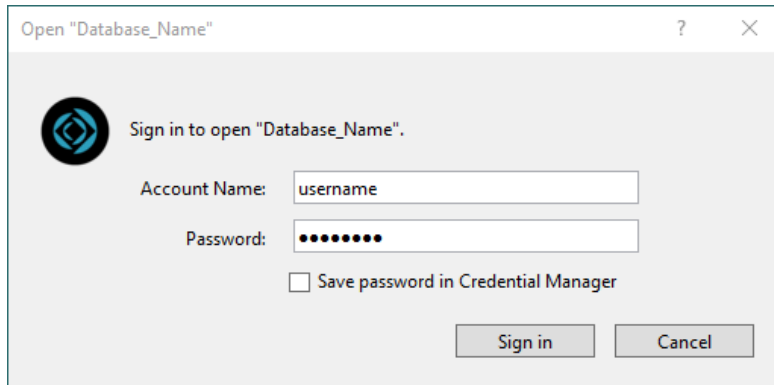filemakere.ad.brown.edu

filemakerf.ad.brown.edu

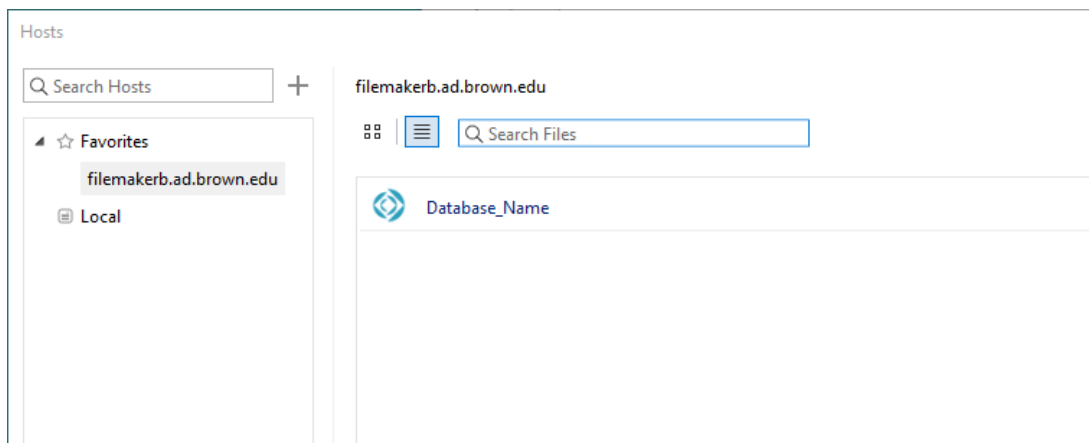filemakerg.ad.brown.edu

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5. The Windows Firewall may show you a dialog box asking you to grant the FileMaker program to access the network. If you see this prompt, select "Allow" to grant access to the
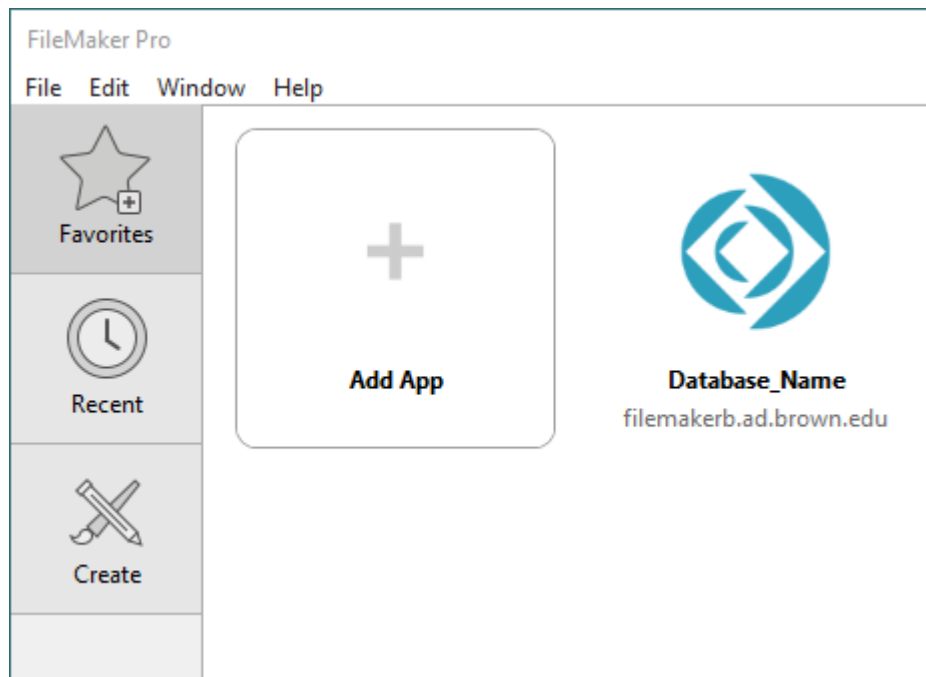
application. If prompted, enter your Brown username and password (or other database credentials) into the FileMaker server authentication screen and click Sign In.

6. At this point, you should see a list of databases on the server. Locate your database on the server and double-click on it to add it to your Apps in the Launch Center.

7. Back in the Launch Center, double-click on the newly added database under My Apps to open it. Log into the database with either your Brown username/password or with a username/password assigned by your department's database manager.

8. The next time you open FileMaker, the database will be in the My Apps section of the Launch Center. You can also quickly access recently opened databases in the Recent tab of the Launch center.