



DR and Business Criticality Ratings

Nancy Freeman - 2024-07-24 - Comments (0) - Policy Frequently Asked Questions

Disaster Recovery Rating Definitions

PRI	Definition	RTO	RPO
1	Critical systems whose failure will lead to imminent & severe consequences. (examples: data networks, network authentication, email routing, university web presence, medical records system)	2 hours	15 min
2	Systems that can endure a pause, but ONLY for a short time. (examples: facilities management systems, alumni development systems, research administration systems, student systems, library systems, courseware, reporting systems).	24 hours	0-15 min
3	Reserved for OIT	24 hours	0-15 min
4	Remaining production systems , protected only with nightly system backups	30+ Days	24 hours
5	Cloud-hosted service and other service that OIT cannot protect	no protection	no protection

Business Criticality Definitions

PRI	Name	Definition
P1	Critical	7 x 24 x 365
P2	Day Time Critical	7 x 12 x 365 6am-6pm
P3	Business Hours Critical	5 x 12 x 365 6am-6pm
P4	Extended Day Time Critical	7 x 17 5AM - 10PM