Technical Support

The EvaluationKit Help Center offers the most comprehensive collection of videos and articles that explain how to perform common tasks. You must login to EvaluationKit in order to access this resource. Sign in at brown.evaluationkit.com with your Brown credentials and then click on the "?" in the upper right hand corner of your screen, next to your name and select 'Help Center'. The Help Center will open in a new browser tab. You will be presented with resources tailored to your role in EK.

Data Access

With this new software, course feedback will initially be collected and housed within the EvaluationKit platform. Eventually, this data will be housed at Brown. Instructors, department chairs and managers and select senior administrators have access to reports through EvaluationKit 72 hours after the feedback period ends.

Access to Course Feedback reports prior to Summer 2019 is available through Cognos reports.

A Course Feedback Data policy is being created and will be available on the Data Governance website once approved.

Consultations, Interpretation, Departmental Custom Survey Design

Research suggests that the information gathered from the course feedback surveys can be helpful for teaching and learning improvement. Oftentimes, however, the substantial data amassed from course feedback can be overwhelming to analyze and apply to future iterations of a course. For guidance with data interpretation and analysis, or for assistance developing custom questions for departmental or program-level use, contact the Sheridan Center at Sheridan.Center@brown.edu.