

Contact Qualtrics Support

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Qualtrics support can help you troubleshoot most functionality of the platform. Their support staff are very knowledgeable and friendly, and offer chat, email, and phone support.

To contact support:

1. Log in at brown.qualtrics.com
2. Select the question mark icon (?) on the top right
3. At the bottom of the panel that pops up, select Contact Support
4. Choose your account to continue. If for some reason you are prompted to log in again, choose to log in with SSO and enter brown as your organization name.
5. In most cases, if you have a question about surveys, select **I have a Different Support Request** and choose **Survey Platform** from the list.