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## Connect macOS to Brown's Wireless Network

Stephanie Obodda - 2022-10-31 - Comments (0) - Brown Wireless

*If you're having difficulty logging onto the wireless network, make sure your username and password are working by going to <https://myaccount.brown.edu> and logging in. You can contact the IT Service Center for username and password issues or you continue to have issues connecting to the WiFi.*

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Go To [wifi.brown.edu](http://wifi.brown.edu)

While on Brown-Guest, connect to the wireless as shown below. Go to [wifi.brown.edu](http://wifi.brown.edu) and follow the onscreen steps.

### **Brown (secure)**

Brown (secure) WiFi uses your **Brown username and password**. Make sure to use your username in **all lowercase** letters. Using an uppercase letter will cause an authentication issue.

### **Eduroam**

Eduroam uses your Brown **username@brown.edu** and password. This is your short Brown username, **not your Brown email address**.

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## Troubleshooting

**Username and Password:** Make sure you can sign into sites like [MyAccount](#) by manually typing in your Brown username and password.

**Keychain:** If a password was mistyped or changed, Keychain will store that incorrect password. Go into **Keychain Access** to delete this stored information. Search for **Brown** and delete any **802.1X Passwords**.

**Re-Add Network:** You may need to just re-do the setup process to get connected. Remove Brown from your saved networks list and remove the Brown profile by going to **System Preferences -> Profiles ->** select the **Brown** profile -> click the **Minus Button "-"** to remove it. Repeat the steps at the top of the article to connect..

**Malware:** Malware may prevent successful connection. You can try running [MalwareBytes for Mac](#). If you need help with this, please visit the IT Service Center. Please note that MalwareBytes is only a suggestion and should only be run on personal, non-Brown devices.

**Slow or Constant Connecting Issues:** There is a known issue that having both the Brown-Guest and Brown wireless profiles on your computer can cause issues. [Remove Brown-Guest](#) to resolve this.

### Related Content

- [Connect to Brown's Wireless Network](#)
- [Connect to Brown's Guest Wireless Network](#)
- [Connect to the Eduroam Network](#)