



BROWN CIS IT Service Center

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Cognos Analytics Sign Out/Timeout

Wendi Lewis - 2019-10-07 - 0 Comments - in Cognos Analytics

---Signing out of Cognos Analytics will send you to this page.---

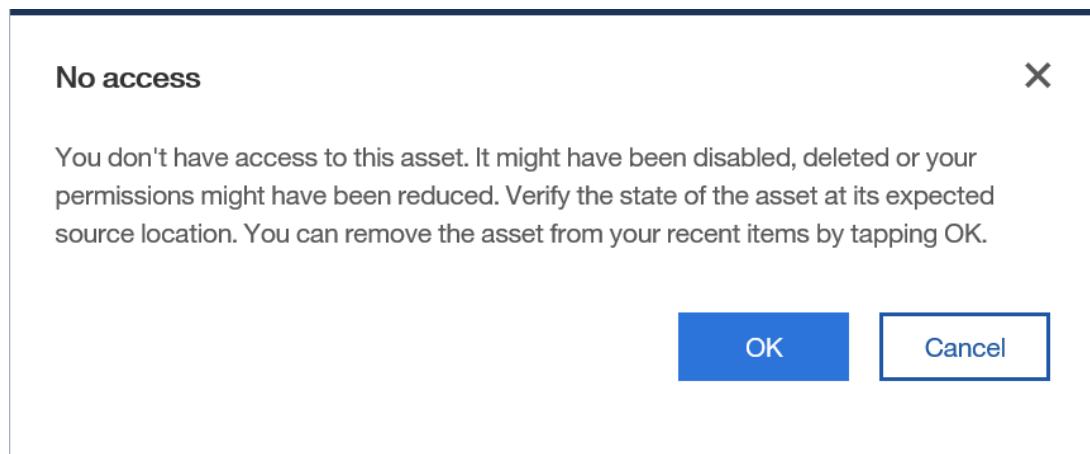
To log on again, click a link below.

- [Cognos Analytics Production](#)
- [Cognos Analytics QA](#)
- [Cognos Analytics Development](#)

Session Timeout

Your Cognos Analytics session will timeout (expire) after 4 hours of inactivity, but the application will not automatically close.

If you attempt to navigate or click an object, you may see a "No access" error like the one below, other errors, and menus may appear empty.



Timeout Tip

To start a new Cognos Analytics session, do one of the following.

1. To continue working on the content you had open, open Cognos Analytics in a new browser tab, log in, and then you can continue working in your original tab.
OR
2. To start a new session with no content open, refresh your Cognos Analytics browser

tab, and then log in again.

Documentation

- [Business Intelligence wiki](#)
- [Cognos Analytics knowledge base articles](#)