



## BrownConnect+ FAQs

Bethany Warburton - 2024-09-26 - Comments (0) - Alumni

### **What is BrownConnect+ (Brownconnectplus)?**

BrownConnect+, launched on September 17, 2024, is redefining how students, alumni, parents, and friends connect across the Brown community. It is a centralized platform designed to help our alumni community connect and support our students in career exploration through facilitating connections, enabling mentoring relationships, and expanding the impact of the Brown network.

BrownConnect+ is the replacement for the following technologies:

- Career exploration previously done via BrownConnect (now retired),
- Shared interest group community building previously done via LinkedIn or informally,
- Volunteer-leader communications to classes, clubs, and affinity groups which were previously done via BRAVO.

For more information, visit [Brownconnectplus.brown.edu](https://brownconnectplus.brown.edu) or email [brownconnect+@brown.edu](mailto:brownconnect+@brown.edu).

### **Who has access to BrownConnect+?**

BrownConnect+ is open to all Brown Alumni (100,000+), all Brown students enrolled full-time in a degree granting program, select "Friends of Brown" who are key partners in providing internships and opportunities to our students and alumni, and Brown Staff involved in the administration of the programs supported by BrownConnect+.

### **How do I log into BrownConnect+?**

- **Alumni** will access BrownConnect+ via a link on the [myBrown Alumni landing page](https://my.brown.edu/group/alumni-friends) (<https://my.brown.edu/group/alumni-friends>)
- **Students** will find a link on [Handshake](https://brown.joinhandshake.com/) (<https://brown.joinhandshake.com/>).
- All users will be required to be authenticated with their Brown credentials (Brown user name and password).

### **How do I get help with my username and password so I can access BrownConnect+?**

- **Alumni:** Alumni who have forgotten their username or password can complete a

[short form here \(https://myaccount.brown.edu/password/alumni\)](https://myaccount.brown.edu/password/alumni) and have a password reset sent to a preferred email address on file with the University. If you do not have a preferred email address on file with the University, please contact the Alumni helpdesk at +1 (401) 863-9662 or email [alumni\\_help@brown.edu](mailto:alumni_help@brown.edu) (be sure to include your graduation year and your name while at Brown in your email). During the academic year, the helpline is open on Sunday through Thursday evenings.

- **Students:** Students will log in here for support: <https://myaccount.brown.edu/>

### **How do I update my profile in BrownConnect+**

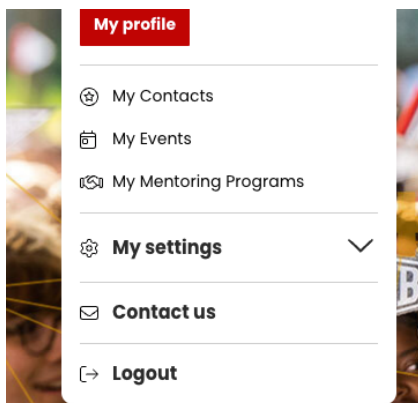
- **Alumni:** To update your BrownConnect+ profile, alumni will need to update their profile in [myBrown](https://my.brown.edu) (my.brown.edu). The information in your official profile is integrated into BrownConnect+ within 24 hours.
- **Students:** Students will need to update their Banner profile, and the updates from their official Banner profile will update in BrownConnect+ within 24 hours.

### **How do I update my Email or Password for BrownConnect+ Access?**

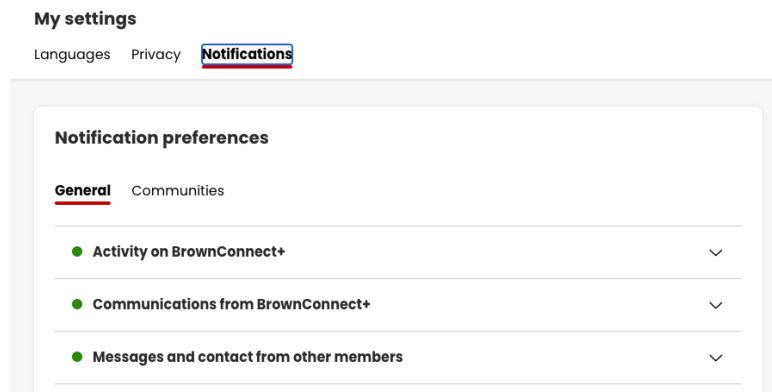
Because BrownConnect+ uses single sign on (SSO) with each constituent's Brown Account, you must sign in with your Brown account credentials. For assistance with your username, email, password, please visit the [Brown My Account](https://myaccount.brown.edu/) (https://myaccount.brown.edu/) page and follow the instructions.

### **How do I adjust my BrownConnect+ notifications settings? How can I stop receiving emails from alumni and students / make my info not visible?**

To customize the types and frequency of messaging you receive from BrownConnect+ you will need to change your notifications in [My Settings](https://brownconnectplus.brown.edu/me/my-settings/notifications) (https://brownconnectplus.brown.edu/me/my-settings/notifications), which is found by clicking on your BrownConnect+ profile picture in the top right of the home screen:



From here, click on the down arrow next to My Settings and select [Privacy](https://brownconnectplus.brown.edu/me/my-settings/privacy) (<https://brownconnectplus.brown.edu/me/my-settings/privacy>). You can adjust who can see your profile and contact you via the platform from here.



### **Will my information be used for business solicitation?**

The terms of use require that information cannot be used to solicit business, nor can it be used for any political, charitable, or commercial purpose. Any such use is grounds for immediate termination of access both to the Alumni Directory and to BrownConnect+.

### **Is BrownConnect+ accessible?**

BrownConnect+'s hosting platform, Hivebrite, follows the Website Content Accessibility Guidelines 2.1 level AA (WCAG 2.1) to ensure that all new features are accessible and to improve the accessibility of the existing features. You can review Hivebrite's accessibility [statement here](#).

### **Who do I contact if I do not receive email campaigns and/or event invitations?**

If you do not receive email campaigns, please fill out the BrownConnect+ [support form](https://forms.clickup.com/8446183/f/81r77-194934/KV31V8Q2US52DZ9MAE) (<https://forms.clickup.com/8446183/f/81r77-194934/KV31V8Q2US52DZ9MAE>) and a member of the team will contact you as soon as possible.

### **How do I update my old career information that is displayed in BrownConnect+?**

Update the Professional and BrownConnect+ sections of [your myBrown profile](#) ([my.brown.edu](https://my.brown.edu)). It may take up to 24 hours for updates to be reflected in BrownConnect+.

### **Whom do I contact if I have questions about alumni-to-alumni networking?**

Please email [alumnicareer@brown.edu](mailto:alumnicareer@brown.edu)

## **How do I post a job or an internship?**

Visit the [Bruno Opportunities page in BrownConnect+](https://brownconnectplus.brown.edu/page/bruno-opportunities)

(<https://brownconnectplus.brown.edu/page/bruno-opportunities>) to see all the information about posting Jobs, internships and research opportunities for undergraduate students. If you have specific questions about the Bruno Opportunities program, please email [studentexploration@brown.edu](mailto:studentexploration@brown.edu).

Tags

BrownConnect+

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- [What is BrownConnect+ \(Brownconnectplus\)](#)