Taking advantage of your Brown alumni account is an important part of staying connected with the Brown community. Here’s everything you need to know:

### Brown Alumni Accounts


Being a Brown alum comes with many lifelong connections, including your digital connections to Brown systems!

Your Brown Account username (ex. jcarberr) and your password give you access to all the features on Brunonia - the online home for Brown alumni and friends. Inside Brunonia, you will find everything you need to connect with fellow alumni, update your personal information, register for events, and give back to Brown.

Your Lifetime Email Brown alumni account (ex. josiah_carberry@alumni.brown.edu) gives you lifetime access to unlimited Google Drive storage and an email account you can use to show your connection to our community.

To get started with these accounts, you can follow these instructions below. If you have any questions or would like assistance, do not hesitate to reach out to the Alumni Help Desk (8:30am-9pm ET, Monday-Friday):

- via email at alumni_help@brown.edu
- via telephone at +1 (401) 863-4357
- via chat at https://helpchat.brown.edu

### Alumni Account

**Re-Activating Your Brown Alumni Account**

If it’s been sometime since you’ve logged into Brunonia (a.k.a the Alumni website), you may just need to reactivate your Brown account. You can do that at the following link:

- [https://bbis.advancement.brown.edu/BBPhenix/login/user-registration](https://bbis.advancement.brown.edu/BBPhenix/login/user-registration)
Once you activate your account, it may take up to 24 hours for you to get full access to the site. If you still have issues after 24 hours, please reach out to us.

**Resetting Your Password**
You can attempt to reset your Brown password at the following link: [https://myaccount.brown.edu/password/alumni](https://myaccount.brown.edu/password/alumni)

**Getting Your Brown Alumni Username**
If you also need to get your username, please contact the Alumni Help Desk for assistance at alumni_help@brown.edu for further assistance.

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**Lifetime Email**

**Activating/Resetting Your Brown Alumni Gmail Account**
You will need to have an active Brown Alumni Username to activate your Brown Gmail account.

Click on the following link and click on **Lifetime Email**. Follow the onscreen prompts to activate your account or reset your password: [https://myaccount.brown.edu/profile/index](https://myaccount.brown.edu/profile/index)

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