

## Banner 9 Upgrade

Wendi Lewis - 2019-01-29 - Comments (0) - Banner

---This page applies to staff who use Banner INB (the administrative side of Banner).---

The following covers what you need to know about the [Banner Admin Pages version 9](#) (Banner 9) upgrade, which will replace [Banner INB version 8](#) (Banner 8).

This upgrade has no impact on [Banner Self-Service](#) and other Banner-related applications such as:

- Course Evaluations
- Course Offering Builder
- Course Proposals
- Greensheets
- GSIM

When is the upgrade?

The [Banner 9](#) upgrade occurred Saturday, November 17, 2018.

**NOTE:** To ease the transition, [Banner 8](#) will remain available until the end of January 2019, but you are encouraged to begin using the new version.

What's new in Banner 9?

### Goodbye Java

[Banner 9](#) does not require the Java Run-Time Environment to run.

### More Supported Browsers

Browser	Supported in Banner 9	Supported in Banner 8 INB
Chrome	X	not supported
Firefox	X	not supported
Internet Explorer	not supported	X
Microsoft Edge	X	not supported
Safari	X	not supported

### Shibboleth Single Sign-On

To log in, use your Brown user name (for example, jcarberr) and the password you maintain in [myaccount.brown.edu](http://myaccount.brown.edu)—same as Workday.



## Authentication Required

Enter your Brown credentials

Username  
jcarberr x

Password

Log In

Use the same user name and password as Workday.

You have asked to log in to:



Banner 9 Admin Pages

[Brown Home](#) | [Help](#) | [myAccount](#) | [New Users: Activate your account now](#)



**Shibboleth.** Need to know more? Learn more about [Shibboleth at Brown](#).

## Improved User Interface

- Fresh look and feel
- Modern, yet familiar, web user interface with standard controls
- Shorter learning curve for new and occasional users

## Keyboard Shortcuts

Download the [Banner Keyboard Shortcuts job aid](#). Several shortcuts have changed in [Banner 9](#).

## Tablet Friendly

[Banner 9](#) is supported on tablets.

What stays the same?

The basic structure of the application remains the same. Banner pages (previously called forms) have a new look and feel, but page layout and behavior remains very similar to [Banner 8](#).

This upgrade has no impact on [Banner Self-Service](#) and other Banner-related applications (Greensheets, GSIM, Course Evaluations, Course Proposals, and Course Offering Builder).

Video Tutorial (12:29)

[Log in to Banner 9](#) and, as you watch, pause the video and try what's demonstrated yourself.

To jump ahead or re-watch a topic, use these timestamps:

- 3:15 Keyboard Shortcuts
- 3:30 How to access pages from landing page
- 7:09 Page layout and features
- 10:37 Notification Center
- 11:12 Online help

Where do I go for help or questions about Banner 9?

Submit a [help request](#).

## Known Issues

Issue	Resolution
<p><b>Blank page</b> You are able to log on to <a href="#">Banner 9</a>, but when you navigate to an admin page (previously called forms) the page is blank.</p>	<p><a href="#">Clear your browser cache</a>, and then restart your browser.</p>
<p><b>Freeze issue</b> The cursor is positioned in a field on an admin page where you should be able to enter data, but nothing happens as you type. The issue occurs randomly and is not associated with any particular admin pages, but does seem to occur when:</p> <ul style="list-style-type: none"><li>• Browser is Firefox (issue has not been reported with Chrome)</li><li>• At some point in the session, the user opened an admin page using the "Recently Opened" icon on the menu panel.</li></ul>	<p>Point your mouse somewhere in the browser window outside of the admin page itself and click, then position the cursor back in the field on the admin page and click again. For example, you could position the cursor on the left-hand side of the browser window in the grey area of the Banner 9 menu panel (but not positioned on one of the menu panel icons). Clicking there and then returning the cursor to the field in the admin page and clicking again should allow you to enter data into the field. The Banner vendor is aware of this issue, but has yet to resolve it.</p>

