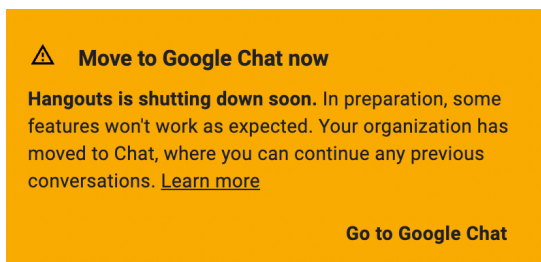


Back Up Your Google Hangouts Data

Kyle Oliveira - 2022-09-22 - Comments (0) - Google Apps

Google Hangouts shutdown

Starting November 1, 2022, [Google Hangouts](#) on the web will begin redirecting to [Google Chat](#) on the web and, Hangouts will no longer be available. You should already be seeing this notice when using Hangouts on the web:



Most Hangouts conversations will be migrating to Chat, but some users' conversations or portions of their conversations won't automatically migrate.

Backing up your data

If you wish to keep a copy of your remaining Hangouts data, you can perform a Google Takeout and download your information. To do this, perform the following steps. Please ensure that you're signed into your **Brown Gmail** account prior to performing these steps. Use an incognito window or different browser, if necessary:

1. Go to Google Takeout: <https://takeout.google.com/>
2. Click on **Deselect all**.
3. Scroll down to **Hangouts** and enable that selection.
4. Scroll down to the bottom and click on **Next step**.
5. For "Transfer to", you can leave "Send download link via email".
 1. Once the export is done, you'll receive an email with a link to download your conversations locally on your computer.
 2. Other backup options are available. Including backing up to Drive.
6. Leave all other options as is and click on **Create export**.
7. You will receive an email when your export is ready to download.

1. You can visit <https://takeout.google.com/> to check on the status of your export.

Related Google Support Articles:

- [Learn about the switch from Google Hangouts to Google Chat](#)
- [How to download your Google data](#)