



Atlassian Accounts (including Bitbucket) - Leaving Brown

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Brown is not able to assist with restoring access to Atlassian products (Bitbucket, Jira , Trello, etc.) following a departure from Brown. Once your @brown.edu email address is no longer available, access will end.

Prior to the closure of your @brown.edu email address, please take steps to copy any repositories, notes, or data to a personal (non-Brown) account.

If you still have access to your @brown.edu account, you can follow the instructions in this Atlassian article to transfer your Bitbucket repository to a non-Brown account:

<https://support.atlassian.com/bitbucket-cloud/docs/transfer-repository-ownership/>

If your @brown.edu account has already closed, the following options are available to recover Bitbucket repositories:

1. Have the owner of the Bitbucket repository grant access to the your personal account (not @brown.edu)
2. OIT can temporarily (72 hours) extend your @brown.edu email to [transfer the ownership](#) of the repository to a personal account.