Apple shutdown error codes

Andre St. Pierre - 2023-06-27 - Comments (0) - macOS

Causes of shutdown on OS X with explanations for what they mean and how to fix them.

- 5

  Correct Shut Down.

  Shutdown was initiated, from the OS X Shut Down menu or other shutdown command.

- 3

  Hard shutdown.

  Check power button.

- 0

  Power disconnected.

  Check power supply/battery.

- -3

  Multiple temperature sensors exceeded the defined limit.

  Run Apple Service Diagnostics to check which sensor went beyond expected thermal limits.

- -60

  Bad master directory block (badMDBErr).

  Back up your data, erase the disk and reinstall OS X.

- -61

  Watchdog timer detected unresponsive application, shutting down the system.

  Troubleshoot for stuck application, startup item and any loading preferences.

- -62

  Watchdog timer detected unresponsive application, restarting the system.

  Troubleshoot for stuck application, startup item and any loading preferences.

- -71

  SO-DIMM Memory temperature exceeds limits.

  Swap memory module and check with known-good one to confirm issue is with memory; also check fans and air flow.

- -74

  Battery temperature exceeds limits.

  Swap battery and check with known-good one to confirm issue is with customer

battery.

- -75

  Communication issue with AC adapter.

  Check MagSafe connector/adapter plug/cable.

- -78

  Incorrect current value coming from AC adapter.

  Check AC adapter plug/cable.

- -79

  Incorrect current value coming from battery.

  Check battery and battery connection to logic board.

- -86

  Proximity temperature exceeds limits.

  Check thermal contact with heatsink, fan connection/activity.

- -95

  Temperature temperature exceeds limits.

  Check thermal contact with heatsink, fan connection/activity.

- -100

  Power supply temperature exceeds limits.

  Check fans and air flow.

- -103

  Battery cell under voltage detected.

  Check battery.

- -104

  unknown

  Check battery.

- -127

  PMU forced shutdown.

  Check power switch.

-128

unknown

May be related to RAM.