

Apple shutdown error codes

Andre St. Pierre - 2023-06-27 - Comments (0) - Apple Macintosh Computers

Causes of shutdown on OS X with explanations for what they mean and how to fix them.

- 5
Correct Shut Down.
Shutdown was initiated, from the OS X Shut Down menu or other shutdown command.
- 3
Hard shutdown.
Check power button.
- 0
Power disconnected.
Check power supply/battery.
- -3
Multiple temperature sensors exceeded the defined limit.
Run Apple Service Diagnostics to check which sensor went beyond expected thermal limits.
- -60
Bad master directory block (badMDBErr).
Back up your data, erase the disk and reinstall OS X.
- -61
Watchdog timer detected unresponsive application, shutting down the system.
Troubleshoot for stuck application, startup item and any loading preferences.
- -62
Watchdog timer detected unresponsive application, restarting the system.
Troubleshoot for stuck application, startup item and any loading preferences.
- -71
SO-DIMM Memory temperature exceeds limits.
Swap memory module and check with known-good one to confirm issue is with memory; also check fans and air flow.
- -74
Battery temperature exceeds limits.

Swap battery and check with known-good one to confirm issue is with customer battery.

- -75

Communication issue with AC adapter.

Check MagSafe connector/adapter plug/cable.

- -78

Incorrect current value coming from AC adapter.

Check AC adapter plug/cable.

- -79

Incorrect current value coming from battery.

Check battery and battery connection to logic board.

- -86

Proximity temperature exceeds limits.

Check thermal contact with heatsink, fan connection/activity.

- -95

Temperature temperature exceeds limits.

Check thermal contact with heatsink, fan connection/activity.

- -100

Power supply temperature exceeds limits.

Check fans and air flow.

- -103

Battery cell under voltage detected.

Check battery.

- -104

unknown

Check battery.

- -127

PMU forced shutdown.

Check power switch.

-128

unknown

May be related to RAM.