



BROWN CIS IT Service Center

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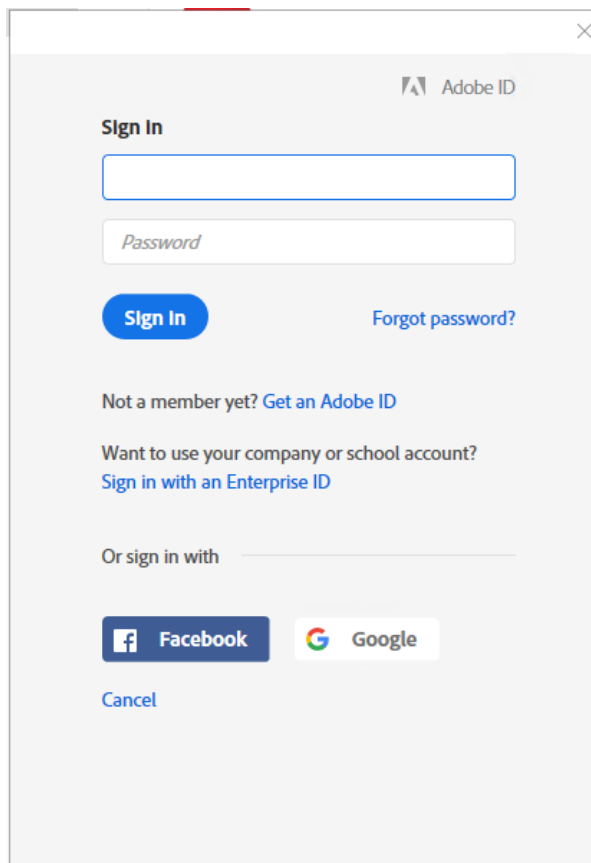
Adobe Creative Cloud Access on Public Computers

Jeffrey Pierce - 2019-08-28 - 0 Comments - in Adobe

Adobe has changed the way they license their software starting in January 2019. This has affected how users who are in the Public Computing Labs (PCL) access the Adobe software.

When using any Adobe products, you will need to either create an Adobe ID or use your existing Brown email address to access the software.

1. Launch the Adobe software you wish to use



The image shows a standard Adobe ID sign-in dialog box. At the top right, there is a close button (X) and the Adobe ID logo. The main heading is "Sign In". Below this, there are two input fields: the first is for the email address, and the second is for the password, with the placeholder text "Password". A blue "Sign In" button is positioned below the email field, and a "Forgot password?" link is to its right. Below the password field, there is a link for "Not a member yet? Get an Adobe ID". Further down, there is a section for "Want to use your company or school account?" with a link "Sign in with an Enterprise ID". Below this, there is a section "Or sign in with" followed by a horizontal line. Underneath this line are two buttons: "Facebook" (with the Facebook logo) and "Google" (with the Google logo). At the bottom left, there is a "Cancel" link.

2. Enter your @brown.edu email address and press Enter
3. Once you identify yourself with your @brown.edu email address, the system will prompt you to use two-factor to access the software

Authentication Required

Enter your Brown credentials

Username

Password

Log In

You have asked to log in to:



Adobe Creative Cloud

[Brown Home](#) [Help](#) [myAccount](#) **New Users:** [Activate your account now](#)



Shibboleth. Need to know more? Learn more about [Shibboleth at Brown](#).


4. Enter your "ShortID" and password
5. You will be presented with the "two factor" screen demonstrated below:



BROWN UNIVERSITY

Authentication Required

Your account requires that you provide an additional factor of authentication. Please select from one of the options below.



- [What is this?](#)
- [Add a new device](#)
- [My Settings & Devices](#)
- [Need help?](#)

Powered by Duo Security

Remember me for 30 days

6. After you select "Send Me a Push" you will receive the notification to approve access
7. Once approved, you will have access to the Adobe software product you requested

If you are not able to access Adobe you then need to create an Adobe ID by following these instructions:

1. Launch your Adobe software you want to use
2. Select "Get an Adobe ID"

Adobe ID

Sign in

Sign In

[Forgot password?](#)

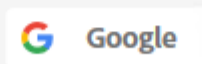
Not a member yet? [Get an Adobe ID](#)



Want to use your company or school account?

[Sign in with an Enterprise ID](#)

Or sign in with _____



[Cancel](#)

3. Fill out the form as listed below:

Sign up

Last name

Email address

Password

United States

Date of birth

Month *Day* *Year*

By clicking "Sign up" I agree that:

- I have read and accepted the [Terms of Use](#).
- The [Adobe family of companies](#) may keep me informed with [personalized](#) emails about products and services.

See our [Privacy Policy](#) for more details or to opt-out at any time.

[Sign up](#)

Already have an Adobe ID? [Sign In](#)

4. Once you create your Adobe ID, you can then use that ID to access the Adobe application using email address and password you setup in account setup.