

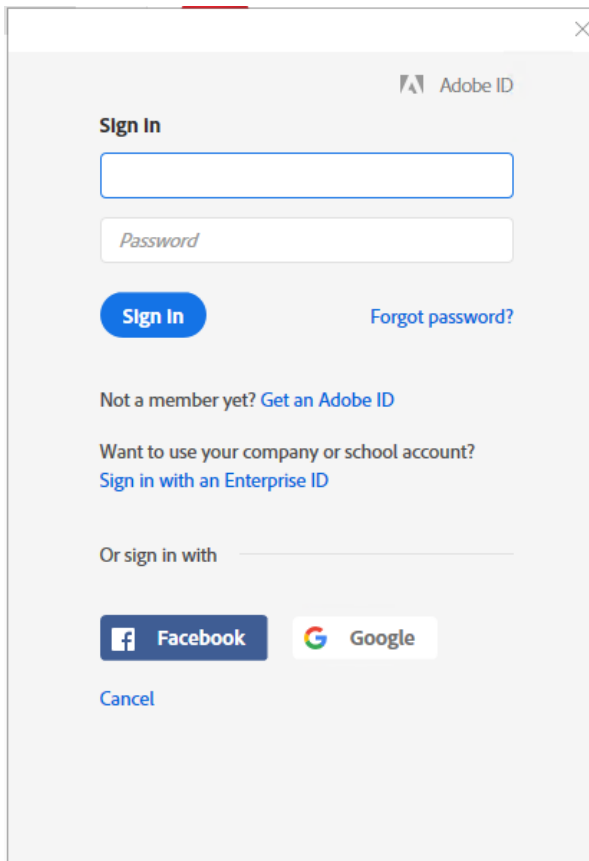
Adobe Creative Cloud Access on Public Computers

Jeffrey Pierce - 2019-08-28 - Comments (0) - Adobe

Adobe has changed the way they license their software starting in January 2019. This has affected how users who are in the Public Computing Labs (PCL) access the Adobe software.

When using any Adobe products, you will need to either create an Adobe ID or use your existing Brown email address to access the software.

1. Launch the Adobe software you wish to use



The screenshot shows the Adobe ID sign-in dialog box. It features a close button (X) in the top right corner. The main heading is "Sign In" with the Adobe ID logo to its right. Below the heading are two input fields: the first is empty, and the second is labeled "Password". A blue "Sign In" button is positioned below the first field, and a "Forgot password?" link is to its right. Below these elements, there is a link "Not a member yet? Get an Adobe ID". Further down, a question "Want to use your company or school account?" is followed by a link "Sign in with an Enterprise ID". Below this, the text "Or sign in with" is followed by a horizontal line. Underneath the line are two buttons: "Facebook" with the Facebook logo and "Google" with the Google logo. At the bottom left, there is a "Cancel" link.

2. Enter your @brown.edu email address and press Enter
3. Once you identify yourself with your @brown.edu email address, the system will prompt

you to use two-factor to access the software

Brown University

Authentication Required


Enter your Brown credentials

Username


Password

Log In

You have asked to log in to:


Adobe Creative Cloud

[Brown Home](#) [Help](#) [myAccount](#) **New Users:** [Activate your account now](#)

 **Shibboleth.** Need to know more? Learn more about [Shibboleth at Brown](#).

4. Enter your "ShortID" and password


5. You will be presented with the "two factor" screen demonstrated below:



BROWN UNIVERSITY

Authentication Required

Your account requires that you provide an additional factor of authentication. Please select from one of the options below.



- [What is this?](#)
- [Add a new device](#)
- [My Settings & Devices](#)
- [Need help?](#)


Powered by Duo Security

Remember me for 30 days

6. After you select "Send Me a Push" you will receive the notification to approve access
7. Once approved, you will have access to the Adobe software product you requested

If you are not able to access Adobe you then need to create an Adobe ID by following these instructions:

1. Launch your Adobe software you want to use
2. Select "Get an Adobe ID"

 Adobe ID

Sign in

Sign In

[Forgot password?](#)

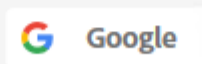
Not a member yet? [Get an Adobe ID](#)



Want to use your company or school account?

[Sign in with an Enterprise ID](#)


Or sign in with _____






[Cancel](#)

3. Fill out the form as listed below:

Sign up

Date of birth

By clicking "Sign up" I agree that:

- I have read and accepted the [Terms of Use](#).
- The [Adobe family of companies](#) may keep me informed with [personalized](#) emails about products and services.

See our [Privacy Policy](#) for more details or to opt-out at any time.

[Sign up](#)

Already have an Adobe ID? [Sign In](#)

4. Once you create your Adobe ID, you can then use that ID to access the Adobe application using email address and password you setup in account setup.