

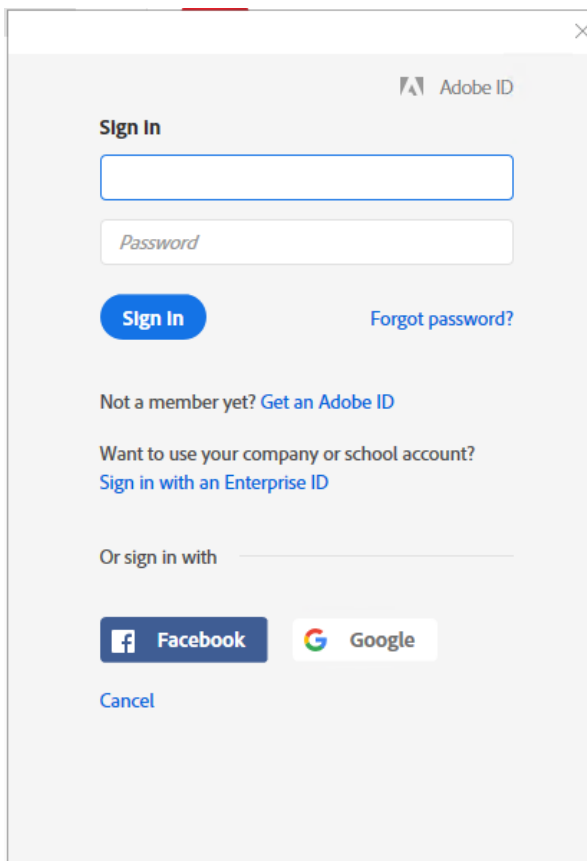
Adobe Creative Cloud Access on Public Computers

Jeffrey Pierce - 2019-08-28 - Comments (0) - Adobe

Adobe has changed the way they license their software starting in January 2019. This has affected how users who are in the Public Computing Labs (PCL) access the Adobe software.

When using any Adobe products, you will need to either create an Adobe ID or use your existing Brown email address to access the software.

1. Launch the Adobe software you wish to use

A screenshot of the Adobe ID Sign In dialog box. The dialog has a title bar with a close button (X) in the top right corner. Inside the dialog, the Adobe ID logo is in the top right. The main heading is "Sign In". Below it are two input fields: the first is empty, and the second is labeled "Password". Below the password field is a blue "Sign In" button and a link "Forgot password?". Below that is the text "Not a member yet? [Get an Adobe ID](#)". Then, "Want to use your company or school account?" followed by a link "Sign in with an Enterprise ID". Below this is the text "Or sign in with" followed by a horizontal line. Under the line are two buttons: "Facebook" with the Facebook logo and "Google" with the Google logo. At the bottom left is a link "Cancel".

2. Enter your @brown.edu email address and press Enter
3. Once you identify yourself with your @brown.edu email address, the system will prompt

you to use two-factor to access the software

Brown University

Authentication Required


Enter your Brown credentials

Username

Password


Log In

You have asked to log in to:



Adobe Creative Cloud

[Brown Home](#) [Help](#) [myAccount](#) **New Users:** [Activate your account now](#)



Shibboleth. **Need to know more?** Learn more about [Shibboleth at Brown](#).

4. Enter your "ShortID" and password

5. You will be presented with the "two factor" screen demonstrated below:



BROWN UNIVERSITY

Authentication Required

Your account requires that you provide an additional factor of authentication. Please select from one of the options below.



[What is this?](#)

[Add a new device](#)

[My Settings & Devices](#)

[Need help?](#)

Powered by Duo Security

Send Me a Push

Call Me


Enter a Passcode

☐ Remember me for 30 days

6. After you select "Send Me a Push" you will receive the notification to approve access
7. Once approved, you will have access to the Adobe software product you requested

If you are not able to access Adobe you then need to create an Adobe ID by following these instructions:

1. Launch your Adobe software you want to use
2. Select "Get an Adobe ID"

 Adobe ID

Sign in

Sign In

[Forgot password?](#)

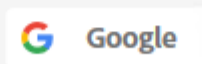
Not a member yet? [Get an Adobe ID](#)



Want to use your company or school account?

[Sign in with an Enterprise ID](#)

Or sign in with



[Cancel](#)

3. Fill out the form as listed below:

Sign up

<input type="text"/>	<input type="text" value="Last name"/>	
<input type="text" value="Email address"/>		
<input type="password" value="Password"/>		
<input type="text" value="United States"/>		
Date of birth		
<input type="text" value="Month"/>	<input type="text" value="Day"/>	<input type="text" value="Year"/>

By clicking "Sign up" I agree that:

- I have read and accepted the [Terms of Use](#).
- The [Adobe family of companies](#) may keep me informed with [personalized](#) emails about products and services.

See our [Privacy Policy](#) for more details or to opt-out at any time.

[Sign up](#)

Already have an Adobe ID? [Sign In](#)

4. Once you create your Adobe ID, you can then use that ID to access the Adobe application using email address and password you setup in account setup.