

Add Phones and Devices for Two-Step Verification

Stephanie Obodda - 2024-12-05 - Comments (0) - Two-Step Verification

These instructions assume that you are already using Two-Step Verification and would like to add additional phones or tablets. If you've never used Two-Step and are being prompted to complete the setup for the first time when you try to log into a Brown service, see this article instead: [Set Up Two-Step Verification If Auto-Enrollment Occurs](#).

You can repeat this process for each of your phone numbers or devices.

Part 1: Using a Smartphone or Tablet? Install the Duo app.

If you're enrolling a landline, or an older cell phone like a flip phone, skip to the next part.

1. If you are enrolling a smartphone (recommended if you have one), install the Duo Mobile App on the phone using the appropriate link: [iPhone/iPad](#) | [Android](#)

Out of room on your phone? Don't want to install an app? You can continue the setup anyway (skip step 5 in the next section, too). You will miss out on the ultra-convenient push notifications and offline features provided by the app, but you can still receive a phone call or text.

Part 2: Add Your Device or Phone Number

1. Go to <https://myaccount.brown.edu/profile/twostep> and log in (if typing the address instead of clicking the link, make sure to include the "s" in http**S**)
2. Under Add a New Device, select the type of device you are adding (for example, "Smart phone" or "Tablet").
3. Provide information about your phone or device. For example, if I were to add an iPhone, I might fill out the form like this. The Device Name field is just for your reference. I chose the name "My iPhone" to make it easier for me to identify the phone in the future.
International number? Add a + in front of your country code (for example, a German

Add a New Device

Type:
Smart phone

Name:
My iPhone

Phone Number:
4015555555

Add Device

number would start +49).

4. *If this number doesn't belong to a smartphone, you are done!*

If you entered a **shared phone number** that is already registered by someone else, you will need to receive a text or phone call at that number to prove that it is your number. Read the text on the screen for guidance.

If you added a **smartphone or tablet**, you need to complete a final step described here. You will see a QR code (black and white square) after submitting the form.

Part 3: Set up Duo Mobile

1. On your smartphone / tablet, open the Duo Mobile app you installed in part 1.
2. Select **Set up account** (not "I have existing accounts") and select the **Use a QR code** option.
3. **Allow notifications and camera** if prompted.
4. On the MyAccount website, click **Activate** below the device you just added. It will display a QR code.
5. Hold your smartphone / tablet up to the computer screen to scan the QR code - it will happen almost instantly.



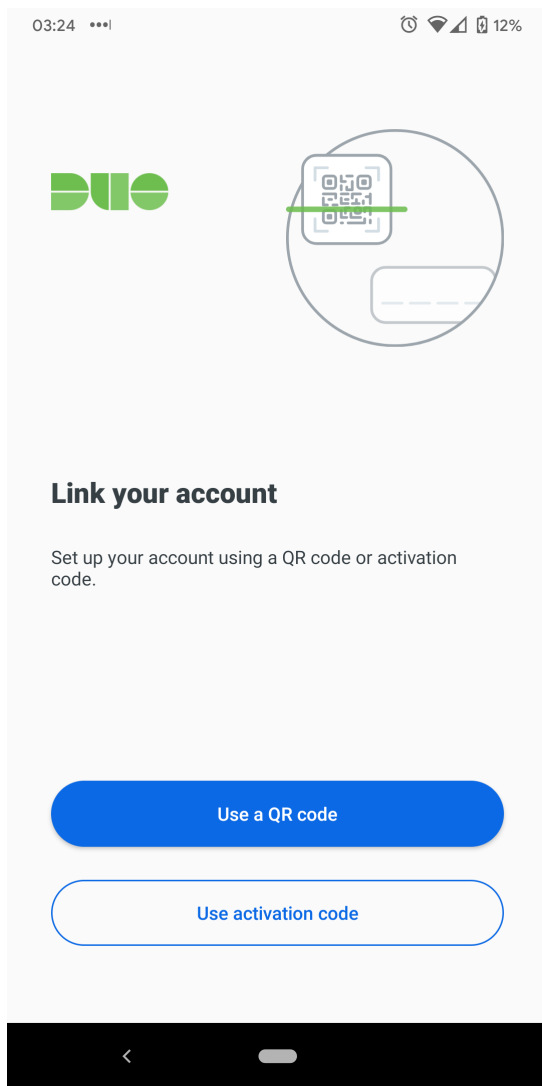
Welcome to
Duo Security

Let's set up your account to protect your identity.

[Set up account](#)

[I have existing accounts](#)





Now your phone is paired with your Brown account! You can repeat to add more phone numbers or devices.

What happens next? How do I use this?

See the article [Use Two-Step Verification For Your Brown Account](#) to learn how to use two-step when you log into a Brown service.

Related Content

- [Set Up Two-Step Verification If Auto-Enrollment Occurs](#)

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