Add Phones and Devices for Two-Step Verification

Stephanie Obodda - 2024-02-29 - Comments (0) - Two-Step Verification

These instructions assume that you are already using Two-Step Verification and would like to add additional phones or tablets. If you've never used Two-Step and are being prompted to complete the setup for the first time when you try to log into a Brown service, see this article instead: Set Up Two-Step Verification If Auto-Enrollment Occurs.

You can repeat this process for each of your phone numbers or devices.

Part 1: Using a Smartphone or Tablet? Install the Duo app.
If you're enrolling a landline, or an older cell phone like a flip phone, skip to the next part.

1. If you are enrolling a smartphone (recommended if you have one), install the Duo Mobile App on the phone using the appropriate link: iPhone/iPad | Android | Windows Phone

Out of room on your phone? Don't want to install an app? You can continue the setup anyway (skip step 5 in the next section, too). You will miss out on the ultra-convenient push notifications and offline features provided by the app, but you can still receive a phone call or text.

Part 2: Add Your Device or Phone Number

1. Go to https://myaccount.brown.edu/twostep/settings and log in
   (if typing the address instead of clicking the link, make sure to include the "s" in http**S**)

2. Click the Add link appropriate to the device you are adding (for example, "Add Smart Phone" or "Add Landline").

Registered Devices	Add a Smart Phone | Add a Cell Phone | Add a Land Line | Add a Tablet

3. Provide information about your phone or device. For example, if I were to add an iPhone, I might fill out the form like this. The Device Name field is just for your reference. I chose the name "My iPhone" to make it easier for me to identify the phone in the future.
   International number? Add a + in front of your country code (for example, a German number would start +49).

4. *If you added a new landline or "non-smart" cell phone, you are done!*
    If you entered a **shared phone number** that is already registered by someone else, you will need to receive a text or phone call at that number to prove that it is your number. Read the text on the screen for guidance.

    If you added a **smartphone or tablet**, you need to complete a final step described here. You will see a QR code (black and white square) after submitting the form.

5. On your smartphone / tablet, open the Duo Mobile app you installed in Part 1. Click the **Add Account button** or the plus icon on the top right of the app (on the Android it is a key with a plus sign).

    Allow notifications and camera if prompted. Hold your smartphone / tablet up to the computer screen to scan the QR code - it will happen almost instantly.
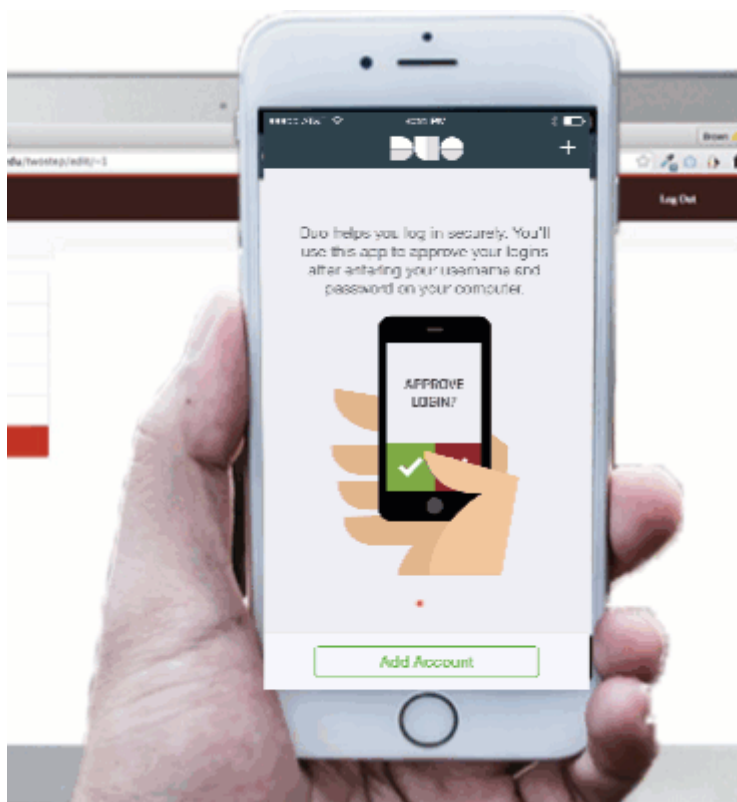
6.

Now your phone is paired with your Brown account! You can repeat to add more phone numbers or devices.

What happens next? How do I use this?
See the article [Use Two-Step Verification For Your Brown Account](#) to learn how to use two-step when you log into a Brown service.

Related Content

- [Set Up Two-Step Verification If Auto-Enrollment Occurs](#)

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